netcarrier™

nCloud Connect
UNIFIED COMMUNICATIONS

REINVENT HOW YOU
COMMUNICATE

VOICE

VIDEO

SMS

MOBILE

Contact

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ABOUT US

NetCarrier Telecom, Inc. is an FCC-regulated national provider of cloud based voice and data services. For nearly 25 years, NetCarrier has been providing innovative solutions for businesses with 24x7x365 U.S. based customer support with the ability to deploy custom solutions.

NetCarrier's nCloud Connect proprietary UCaaS platform utilizes a combination of the latest UC technologies. It was designed by our expert team to be user friendly, feature rich, and reliable. We take a consultative approach when it comes to building solutions. Customers have trusted NetCarrier because of their proven experience, top tier technical support, custom built solutions and reliable voice network.

NetCarrier's network is supported by multi-carrier backbones. This design eliminates a single point of failure. All of this is designed and operating in an "active/active" environment and replicated. The network is powered by multiple electrical grids and backed up by battery and generator.

We built a network you can trust!

Reliability

We are a privately held experienced carrier with a trusted network.

Design

Engineer & Software support for solution designs and feature development

Support

Our technicians expertise outweighs 98% of the technical support departments in our industry

ONE VENDOR FOR ALL YOUR COMMUNICATION NEEDS!

NOT JUST A VOIP PROVIDER...
BUNDLE YOUR INTERNET SERVICES.

FEATURES

The nCloud Connect PBX Unify Seat includes the following features and functionality:

Softphone Mobility

Call Path with Unlimited Calling

Queuing with Custom Routing

Voicemail with Unified Messaging

Reporting Call Statistics

Ad-Hoc Call Recording

Hoteling Shared Workspace

Included System Features

- 3 Way Calling
- Call Transfer
- Message Notification
- Audit Trail
- Paging
- Time Based Greetings
- Caller ID

- Ring and Hunt Groups
- Dial by Name Directory
- Speed Dial with Presence
- Call Hold
- Do Not Disturb
- Station to Station Dialing
- Call Park

- Automated Attendant
- Audio Library
- Call Waiting
- Music on Hold
- Break in Audio Messages
- Intercom (phone to phone)
- Busy Lamp Field

Add-On Features

- Business Conferencing
- Contact Center Solutions

- Bria Enterprise
- Bria ConnectSMS
- Connect2teams

- Business Desktop Faxing
- System Call Recording

UNIFY YOUR COMMUNICATIONS
PC & MOBILE

Voice
Connect your entire workforce

Video
Video chat with your coworkers

SMS Messaging
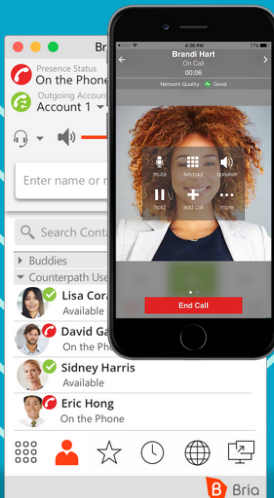Text from your business number

Messaging
Group and individual chat

File & Image Share
Send files and images via IM

Presence
Monitor team availability

Call History
Received, missed calls & dialed

Voicemail
Remote access to voicemail

Extension Dialing
Dial coworkers extension

Contact Management
Access corporate directory

Shared Lines
Manage calls from multiple lines

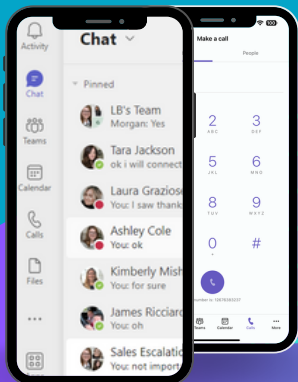**Click to Dial**
Dial directly from web page

Add Bria Enterprise Collaboration

nCloud Connect offers Bria Enterprise for a fully integrated UCaaS solution. Sync your desk phone, mobile app and PC for streamlined communication. Video call with your teammates, chat, click to call, send files, and much more.

-OR-

Integrate with Microsoft Teams

Microsoft Teams has made internal communication a breeze in this everchanging world. Now you can use those same tools to communicate outside of your organization when you use nCloud Connect2Teams

Call History
Voicemail
File Sharing
Speed Dials
Conferencing
Video Calling
Chat

Stay
connected
no matter where you are

HOW WE DELIVER

Implementation

NetCarrier handles configuration, installation and training of the nCloud Connect phone system.

Let us design your call flow to ensure your business is maximizing the system benefits and freeing up resources!

30 DAYS... DESIGN TO IMPLEMENT

INTRO   **DESIGN**   **TRAINING**   **INSTALL**

POLY & YEALINK PHONES

"WE HAVE USED NETCARRIER FOR PHONE AND INTERNET FOR ABOUT 5 YEARS. WE HAVE BEEN VERY HAPPY WITH THE SERVICE AND THE TECHNICAL SUPPORT. WE EXPECT TO BE A CUSTOMER FOR A LONG TIME."

STEPHEN MARKEY
THE LAW OFFICE OF STEPHEN MARKEY