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Local Exchange and Intrastate Long Distance Services

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*This tariff, NetCarrier Telecom, Inc., Tariff – Telephone DE PSC No. 2, Cancels and Replaces, Tariff – Telephone DE PSC No. 1 in entirety*

Tariff Schedule Applicable to  
Local Exchange and Intrastate Long Distance  
Telecommunications Services Furnished by  
**NetCarrier TeleCom, Inc.**  
within the State of Delaware

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Issued By:  
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Landsdale, Pennsylvania 19446

Local Exchange and Intrastate Long Distance Services

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CHECK SHEET

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

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## TARIFF FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Delaware Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Delaware Public Service Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets** - When a tariff filing is made with the Delaware Public Service Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Delaware Public Service Commission.

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**SYMBOLS**

The following symbols are used for the purposes indicated below:

- C** - Changed Regulation.
- D** - Delete or discontinue.
- I** - Increase to a rate.
- M** - Moved from another tariff location.
- N** - New.
- R** - Reduction to a rate.
- T** - Change in text but no change in rate or regulation.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Explanation of Terms

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

CHANNEL CONVERSION

The termination of 1.544. Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

CHANNEL SERVICE UNIT ("CSU")

The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable of two-way communications between subscriber - provided terminal equipment or Telephone Company stations, even when not connected to exchange and message toll communications.



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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

COMPANY

NETCARRIER TELECOM, INC., unless otherwise clearly indicated from the context.

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE)

Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARCATIION POINT

The physical dividing point between the Company's network and the Customer.

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch tone)

EMERGENCY SERVICE NUMBER ("ESN")

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the Customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error", can also be an omission in records.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

GROUND START

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

HOSPITAL

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

HOTEL

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INCOMING SERVICE GROUP

Two or more central office lines arranged so that a call to the first line is completed to a succeeding line in the group when the first line is in use.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTEROFFICE MILEAGE

The segment of a line that extends between the central offices serving the originating and terminating points.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

KILOBIT

One thousand bits.

LATA

Local Access and Transport Area. The area within which the Company provides local service. For calls to numbers outside this area ("interLATA") service is provided by long distance companies.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LEASED CHANNEL

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more exchanges, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line that extend from the serving central office to the originating and to the terminating point.

MEGABIT

One million bits.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTI-FREQUENCY ("MF")

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

NODE

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

PBX

A private branch exchange.

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

PREMISES

The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC ACCESS LINE SERVICE

Service providing facilities for a Customer owned coin operated telephone ("COCOT").

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

**PUBLIC SAFETY ANSWERING POINT ("PSAP")**

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

**RATE CENTER**

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

**REFERRAL PERIOD**

The time frame during which calls to a number that has been changed will be sent to a recording that will inform the caller of the new number.

**RESALE OF SERVICE**

The subscription to communications service and facilities by one entity and the re-offering of communications service to others (with or without `adding value') for profit.

**SAME PREMISES**

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

**SELECTIVE ROUTING ("SR")**

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.



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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SHARING

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller is rated on a toll schedule by the Company.

TONE DIAL SIGNALING ("TD")

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.1 Explanation of Terms, (Cont'd.)

TWO-WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER

A Customer or any other person authorized by a Customer to use service provided under this Tariff.

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Local Exchange and Intrastate Long Distance Services

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (Cont'd.)

1.2 Application of the Tariff

This Tariff sets forth the regulations and rates applicable to services provided by NetCarrier Telecom, Inc. The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within Delaware. Specific services and rates are described elsewhere in this Tariff.

1.2.1 Service Territory

The Company will provide service in the areas where interconnection agreements have been signed with the incumbent local exchange carrier and where authority granted by the Delaware Public Service Commission permits.

1.2.2 Availability

Service is available where facilities and Delaware Public Service Commission regulations permit. The Company's services are available to residential and business Customers.

1.2.3 Exchanges

The Company's exchanges and local calling areas are consistent with Verizon-Delaware's Tariff.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Use of Facilities and Service

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its Customers for communications.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the Customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.1 Use of Facilities and Service, (Cont'd.)

2.1.2 Limitations on Liability

A. Indemnification by Customer

The Customer and any authorized users, jointly and together shall indemnify, defend and hold the Company harmless against claims, loss, damage, expense for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment and systems of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Company or the Customer.

B. Customer-Provided Equipment

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

C. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.1 Use of Facilities and Service, (Cont'd.)

2.1.2 Limitations on Liability, (Cont'd.)

D. Defacement of Premises

The Company is not liable for any defacement of, or damage to, the Customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company

E. Facilities and Equipment in Explosive Atmosphere, Hazardous or Inaccessible Locations

The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the negligence or willful misconduct of the Company

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.1 Use of Facilities and Service, (Cont'd.)

2.1.2 Limitations on Liability, (Cont'd.)

F. Service at Outdoor Locations

The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the Customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The Customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person, which may result from the location, and use of such equipment and facilities.

2.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the Customer's option. The Customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The Customer may advise its Customers that a portion of its service is provided by the Company, but the Customer shall not represent that the Company jointly participates with the Customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The Customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the Customer's premises, including loss or damage caused by agents, employees or independent contractors of the Customer through any negligence.



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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.1 Use of Facilities and Service, (Cont'd.)

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. The Company depends on interconnection agreements with incumbent local exchange carriers to provide directory services and will assume no liability for actions, errors or mistakes of the other parties involved in providing directory services which is beyond the Company's direct control.

Nothing in this Tariff shall be construed to limit the Company's liability in cases of gross negligence or willful misconduct.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.2 Minimum Period of Service

The minimum period of service is one month except as otherwise provided in this Tariff. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period.

The length of minimum contract period for directory listings is the directory period. The directory period is from the day on which the directory is first distributed to Customers to the day the succeeding directory is first distributed to Customers

The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.

2.3 Cancellation of Service

2.3.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a charge from a supplying carrier, if any, prior to the construction

2.3.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the monthly charges for the entire initial contract period of the service ordered by the Customer as provided in this Tariff plus the full amount of any applicable installation and termination charges applies.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.4 Payment for Service Rendered

2.4.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The Customer is responsible for all local and toll calls originating from the Customer's premises and for all calls charged to the Customer's line where any person answering the Customer's line agrees to accept such charge.

2.4.2 Deposits

- A. The Company agrees to abide by the regulations associated with nonresidential Customer deposits. The Company agrees to abide by the regulations associated with residential Customer deposits.
- B. In order to establish credit, the Company may require an applicant for service to demonstrate good paying habits by showing that the applicant:
1. Was a Customer of a Delaware utility for at least 12 months within the preceding 2 years (non-residential) or was a Customer of a Delaware utility within the preceding 2 years (residential),
  2. Does not currently owe any outstanding bills for utility service to a utility doing business in Delaware,
  3. Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
  4. Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.4 Payment for Service Rendered, (Cont'd.)

2.4.2 Deposits, (Cont'd.)

- C. Deposits for establishment or reestablishment of credit will not be more than the estimated average 3-month bill for basic service plus the average 3-month toll charges for existing residential Customers in the applicant's exchange during the immediately preceding 12-month period.
- D. Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.
- E. Customers who make a deposit for service will receive interest, at a rate set by the Commission.

The Company complies with the requirements of Chapter 64 in Title 52 regarding billing standards and practices for residential Customers. In instances where sections of this tariff may conflict with Chapter 64, the regulations in Chapter 64 will prevail.

2.4.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. A bill will be deemed correct and binding upon the Customer unless the Company has been notified of a dispute within thirty (30) days of the bill due date.

2.4.4 Return Check Charge

When a check is presented to the Company by a Customer for payment and the check is returned by the bank, the Customer shall be responsible for the payment of a Returned Check Charge of \$25.00.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.4 Payment for Service Rendered, (Cont'd.)

2.4.5 Customer Complaints and Billing Disputes

- A. Customers may notify the Company of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.
- B. Suspension or termination is prohibited until the resolution of the dispute.
- C. Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the Customer to:

State of Delaware  
Board of Public Utilities  
Two Gateway Center  
Newark, Delaware 07102

2.4.6 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A Customer is in default unless payment is made on or before the due date specified. If payment is not received by the Customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.5 Access to Customer's Premises

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.6 Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to, Federal Excise Tax, State Sales Tax, Municipal Tax, Gross Receipts Tax, and the Federal Universal Service Fee and the E-911 Emergency Reporting Systems Fund. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

2.7 Termination of Service

2.7.1 Denial of Service Without Notice

The Company may discontinue service without notice for any of the following reasons:

- A. Hazardous Condition For a condition on the Customer's premises determined by the Company to be hazardous
- B. Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- C. Tampering With Company Property. Customers tampering with equipment furnished and owned by the Company.
- D. Unauthorized Use of Service. Customer's unauthorized use of service by any method, which causes hazardous signals over the Company's network.
- E. Illegal use of Service. Customers use of service or equipment in a manner to violate the law.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.7 Termination of Service, (Cont'd.)

2.7.2 Denial of Service Requiring Notice

The Company may deny service for any of the following reasons provided it has notified the Customer of its intent, in writing, to deny service and has allowed the Customer a reasonable time of not less than 10 days in which to remove the cause for denial.

- A. Non-compliance with Regulations. For violation of or non-compliance with regulations, or for violation of or non-compliance with the Company's Tariffs on file with the Commission.
- B. Failure on Contractual Obligations. For failure of the Customer to fulfill his contractual obligations for service or facilities subject to regulation by the Delaware Public Service Commission.
- C. Refusal of Access. For failure of the Customer to permit the Company to have reasonable access to its equipment.
- D. For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the Customer written notice of its intent to deny service if settlement of his account is not made and provided the Customer has at least 7 days, excluding Sundays and holidays in which to make settlement before his service is denied.
- E. In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 7 days notice may be given if necessary to protect the Company's revenues.
- F. Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.7 Termination of Service, (Cont'd.)

2.7.2 Denial of Service Requiring Notice, (Cont'd.)

- G. Failure to Comply with Service Conditions. For failure of the Customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.
- H. Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
- I. Failure to Pay Increased Deposit Required. For failure of the Customer to pay an increased security deposit when warranted by the Company to protect its revenue.

2.7.3 Insufficient Reasons for Denial of Service

The following may not constitute cause for refusal of service to a present or prospective Customer:

- A. Failure of a prior Customer to pay for service at the premises to be serviced;
- B. Failure to pay for a different class of service for a different entity;
- C. Failure to pay the bill of another Customer as guarantor of that bill;
- D. Failure to pay directory advertising charges;
- E. Failure to pay an undercharge; or



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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.7 Termination of Service, (Cont'd.)

2.7.3 Insufficient Reasons for Denial of Service, (Cont'd.)

- F. Failure to pay an outstanding bill that is over 7 years old, unless the:
1. Customer signed an agreement to pay the outstanding bill before the expiration of this period;
  2. Outstanding bill is for service obtained by the Customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or
  3. Outstanding bill is for service obtained by the Customer by means of an application made:
    - (a) In a fictitious name,
    - (b) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
    - (c) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or
    - (d) Without disclosure of a material fact or by misrepresentations of a material fact.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.8 Unlawful Use of Service

Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a Customer when:

2.8.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or

2.8.2 If service has been physically disconnected by law enforcement officials at the Customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoration of service charges and other applicable service charges, the Company shall promptly restore such service

2.9 Impairment of Service and Allowance for Service Failure

2.9.1 Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other Customers. The company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2.9.2 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, and billed for, by the Company. The Carrier agrees to abide by the regulations associated with interruptions in service.

2.10 Telephone Solicitation by Use of Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of non-requested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

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Local Exchange and Intrastate Long Distance Services

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SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.11 Incomplete Calls

There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the Customer notifies the Company of the error.

2.12 Overcharge/Undercharge

When a Customer has been overcharged or undercharged, the amount shall be refunded or credited to the Customer.

2.13 Telephone Number and Dishonored Checks

2.13.1 Telephone Number Changes

When a business Customer requests a telephone number change, the referral period for the disconnected number is at least 180 days.

The Company reserves all rights to the telephone numbers assigned to any Customer. The Customer may order a Customized Number where facilities permit for an additional charge as specified in Section 4.2 of this Tariff.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.13.2. Dishonored Checks

If a Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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Local Exchange and Intrastate Long Distance Services

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SECTION 3 - CONNECTION CHARGES

3.1 Connection Charge

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

The Company may from time to time waive or reduce the charge as part of a promotion. See Section 13.

3.1.3 Rates and Charges

The following installation charge applies, unless a different charge is otherwise indicated in this tariff with respect to a particular service.

Installation Charge	\$690.00
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3.2 Restoral Charge

A restoration charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2.7 of this Tariff. Restoration charges are found in the Rate Schedule at the end of this Tariff.

Restoral Charge	\$50.00
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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 3 - CONNECTION CHARGES, (Cont'd.)

## 3.3 Moves, Adds and Changes

## 3.3.1 Description

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company. The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change :Change - including rearrangement or reclassification - of existing service at the same location.

## 3.3.2 Rates and Charges

The following installation charges apply, unless a different rate is otherwise indicated in this tariff with respect to a particular service.

## Per Occurrence

Move	\$25.00
Add	\$25.00
Change	\$25.00

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 3 - CONNECTION CHARGES, (Cont'd.)

## 3.4 Charges Associated With Premises Visit

## 3.4.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

2 to 6 pair inside wire  
Faceplates  
RJ11C, RJ14C, RJ11W and RJ14W type station jacks  
Staples, screws, nail, tape, connectors, etc.

## 3.4.2 Trouble Isolation Charge

When a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

## 3.4.3 Rates and Charges

	<u>Per Visit</u>	<u>Per 15 Minute Increment*</u>
Premises Visit Charge, per Visit	\$60.00	
Per 15 Minute Increment after the first 15 Minutes		\$18.00
Demark Extensions, per Occurrence	\$75.00	\$20.00

*\*After the first 15 Minutes – Partial increments are rounded up to the next higher 15 minute increment.*

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES

4.1 Blocking Service

4.1.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to business and residential Customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.

4.1.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.2 Customized Number Service

4.2.1 General

- A. Customized Number Service allows a Customer to order a specified telephone number rather than the next available number.
- B. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- C. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the Customer.
- D. When a new Customer assumes an existing service, which includes Customized Number Service, the new Customer may keep the Customized Number, at the Tariff rate, with the written consent of the Company and the former Customer.
- E. The Company reserves and retains the right:
  - 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  - 2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any Customer to another, except as otherwise provided in this Tariff;
  - 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
  - 4. The limitation of liability provisions of this Tariff in Section 2.1.2 are applicable to Customized Number Service.



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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.2 Customized Number Service, (Cont'd.)

4.2.2 Conditions

- A. Charges for Customized Number Service apply when a Customer:
1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  2. Requests a number change from the Customer's present number to a Customized Number.
- B. The Company shall not be liable to any Customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another Customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

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Local Exchange and Intrastate Long Distance Services

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## SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

## 4.3 Miscellaneous Features

## 4.3.1 General

Customers may subscribe to the optional calling features described in this section, subject to availability, at the rates set forth in Section 4.3.3. The Customer must subscribe to a Company-provided local line to subscribe to these calling features. Free calling features may be available with some service options, as described in the service description for the specific product or service.

## 4.3.2 Feature Descriptions

Account Codes

Account Codes provides Customers with the ability to track long distance usage by entering a 2 to 8 digit code (Verified) or an assigned code (non-Verified) after dialing the destination number.

Alternate Outbound Caller ID

Alternate Outbound Caller ID enables the Customer to call the service provider and have the Outbound Caller ID change to a common in-service billable number on each of the lines.

Anonymous Call Rejection

Anonymous Call Rejection allows a Customer with Calling Number Delivery to block any incoming call, which does not come through with an identifiable name or number.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.3 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Automatic Callback – Repeat Call

The Automatic Callback feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Automatic Callback feature also allows Customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

Automatic Callback does not work for the following types of calls:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.4 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy Line automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding – Busy Line / No Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.3 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Call Forwarding Busy/No Answer is the combination of Call Forwarding Busy and Call Forwarding No Answer.

Call Forward with Remote Activation

Call Forward with Remote Activation allows the user to activate and deactivate Call Forwarding from a telephone other than the one to which Call Forwarding is assigned. This offering is available only to subscribers of the Company's Analog Business Package service.

Call Forward - Universal allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

Caller ID

The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.3 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Calling Number Delivery

Calling Number Delivery allows called Customer Premises Equipment (CPE) to receive a calling party's directory number and the date and time of the call. This feature includes Calling Number Delivery Blocking. Calling Number Delivery on Call Waiting becomes available when Call Waiting is purchased in combination with Calling Number Delivery.

Calling Name Delivery

Calling Name Delivery includes Calling Number Delivery and allows Customer Premises Equipment (CPE) connected to a switching system via a conventional line to receive a calling party's name and the date and time of the call during the first silent interval in the ringing cycle. This service is not available to Customer's who subscribe to the Company's Analog Business Package service.

Call Waiting/Cancel Call Waiting

Call Waiting/Cancel Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call when another caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the other call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

Customer Originated Trace

Customer Originated Trace allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the Customer can use this application to combat nuisance calls.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.3 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Direct Trunking Overflow – Unlimited Path

Direct Trunking Overflow – Unlimited Path allows the working telephone number to terminate at the Company's switch rather than at the Customer's location. The Trunk Group is call forwarded when all members are busy or the Trunk Group is out of service. The next route is a telephone number in the same switch that is remote call forwarded to another telephone number.

Distinctive Ringing

Distinctive Ringing provides a distinctive ringing pattern to the subscribing Customer for up to six specific telephone numbers. The Customer creates a screening list of up to six telephone numbers. When a call is received from one of the predetermined telephone numbers, the Customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

The screening list may be edited and revised at the Customer's discretion.

If the Customer subscribes to Call Waiting and a call is received from a telephone number on the Distinctive Ringing screening list while the line is in use, the Call Waiting tone will also be distinctive.

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Local Exchange and Intrastate Long Distance Services

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## SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

## 4.3 Miscellaneous Features, (Cont'd.)

## 4.3.2 Feature Descriptions, (Cont'd.)

Manual Line

Manual Line automatically places a call to a pre-assigned number when the subscriber goes off-hook.

Multi-line Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multi-line group. The following hunting arrangements are available:

Regular – Provides a sequential hunt over the terminals included in the multi-line groups.  
Circular – If no idle terminal is found when the last terminal in the group is reached, the hunt starts at the first terminal in the group.

Uniform Call Distribution – Provides equal distribution of incoming calls to idle terminals in the multi-line groups.

Premium Call Blocking

Premium Call Blocking is a screening service that blocks the calls originating from designated lines and facilities. Blocking treatments such as announcements, order tone and intercept can be specified.

Remote Call Forwarding

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an Inward WATS (800 Service) access line.



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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.3 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Premium Call Blocking

Premium Call Blocking is a screening service that blocks calls originating from designated lines and facilities. Blocking treatments such as announcements, reorder tone and intercept can be specified.

Selective Call Acceptance

Selective Call Acceptance permits Customers to accept incoming calls for selected numbers.

Selective Call Forwarding

Selective Call Forwarding provides Customers with the capability of forwarding all calls from a selected number to a specified destination.

Selective Call Rejection

Selective Call Rejection will allow the subscriber to define a list of, at a maximum of six (6) Directory Numbers to be screened. Any calling numbers on this list will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not presently being accepted by the called party.

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Local Exchange and Intrastate Long Distance Services

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## SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

## 4.3 Miscellaneous Features, (Cont'd.)

## 4.3.2 Feature Descriptions, (Cont'd.)

Speed Calling

This feature permits the Customer to dial selected numbers using fewer digits than normally required. Abbreviated codes are assigned to frequently called numbers.

- Speed Call-8: This one digit speed calling feature allows subscribers to place calls to frequently called numbers by dialing a one-digit code. Numbers 2 -9 are used for POTS Customers.
- Speed Call-30: This two-digit speed calling feature allows subscribers to place calls to frequently called numbers by dialing a two-digit code. Numbers 20-49 can be assigned a two-digit speed calling code.

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Local Exchange and Intrastate Long Distance Services

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SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.3 Miscellaneous Features, (Cont'd.)

4.3.2 Feature Descriptions, (Cont'd.)

Telemarketing Call Screening (TCS)

Telemarketer Call Screening (TCS) allows the Customer to block calls from telemarketers. Similar to the anonymous caller rejection feature, TCS screens calls when the Caller ID information indicates a private number. These calls are treated with an announcement indicating the subscriber does not accept telemarketing calls; the caller is instructed to hang up or dial "1" to be connected.

Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, enabling a simultaneous conference between parties at multiple locations. If multiple parties of the conversation subscribe to this service, each may establish an additional line, to a maximum of six lines.

Toll Screening

Toll Screening blocks users from making long distance calls from a restricted phone.

Six (6) Party Conference

Six (6) Party Conference allows the subscriber to speak with two, three, four, or five parties together in a conference call without any assistance from an operator. This service is only available to subscribers of the Company's Analog Business Package service.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

## 4.3 Miscellaneous Features, (Cont'd.)

## 4.3.3 Rates and Charges

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
Account Codes – Nonverified	\$15.00	\$ 8.00
Account Codes – Verified	\$15.00	\$10.00
Alternate Outbound Caller ID	\$ 0.00	\$ 4.00
Anonymous Caller Rejection	\$ 0.00	\$ 4.00
Automatic Callback	\$ 0.00	\$ 4.00
Automatic Recall	\$ 0.00	\$ 4.00
Call Forward Busy Line	\$ 0.00	\$ 4.00
Call Forwarding No Answer	\$ 0.00	\$ 4.00
Call Forwarding Busy Line/No Answer	\$ 0.00	\$ 4.00
Call Forwarding on Call Waiting Calls	\$ 0.00	\$ 4.00
Call Forward Remote Activation	\$ 0.00	\$ 4.00
Call Forwarding Universal	\$ 0.00	\$ 4.00
Call Transfer	\$ 0.00	\$ 4.00
Call Waiting	\$ 0.00	\$ 4.00
Calling Number Delivery	\$ 0.00	\$ 4.00
Customer Originated Trace,	\$4.00 Per Call	\$ 0.00
Direct Trunking Overflow* Unlimited Path	\$ 0.00	\$24.00
Distinctive Ringing/Call Waiting	\$ 0.00	\$ 4.00
Manual Line (Direct Line) 5/Lines	\$ 0.00	\$ 4.00
Multi-Line Hunting	\$ 0.00	\$ 4.00

\*Plus Usage

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

## 4.3 Miscellaneous Features, (Cont'd.)

## 4.3.3 Rates and Charges, (Cont'd.)

<u>Description</u>	Nonrecurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Premium Call Blocking	\$ 0.00	\$ 4.00
Remote Call Forwarding per Path	\$21.00 call per Path	\$16.50
Selective Call Acceptance	\$ 0.00	\$ 4.00
Selective Call Forwarding	\$ 0.00	\$ 4.00
Selective Call Rejection	\$ 0.00	\$ 4.00
Speed Calling – 8 Numbers	\$ 0.00	\$ 4.00
Speed Calling – 30 Numbers	\$ 0.00	\$ 4.00
Six Party Conference	\$ 0.00	\$ 6.00
Telemarketing Call Screening	\$ 0.00	\$ 4.00
Three Way Calling	\$ 0.00	\$ 4.00
Toll Screening	\$ 0.00	\$ 4.00

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES

5.1 General

Business Network Service provides a business Customer with a connection to the Company's switched network, which enables the Customer to:

- A. Place and receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3.1 apply to all service offerings on a one-time basis unless otherwise indicated in this Tariff.

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.2 TeleFlex Business II Package

5.2.1 General Description

TeleFlex II Business Package is available to business Customers for both voice and data telecommunications. Teleflex II uses a fast packet technology with dynamic voice compression. This service provides the Customer with enhanced utilization of the circuit delivered to the Customer premises by dynamically allocating bandwidth between voice and data. Since both voice and data are packetized, priority can be given to the voice and remaining bandwidth is available for data. This is accomplished while still providing traditional telephony services and features.

Service is delivered via an Integrated Access Device (IAD) serving both as router and traditional Customer Premise Equipment (CPE).

5.2.2 Service Availability and Limitations

TeleFlex II Business Package is available to small to medium business Customers in On Net NetCarrier Central Offices. Areas outside of these CO's a facility check must be completed for a discounted EELs circuit. To be eligible for this Circuit, the Customer must guarantee that the Company is providing all of the Customer's local calling traffic. If the Customer qualifies for EELs, then it can be sold at the rates in Section 5.2.4. Scenarios not meeting the above criteria must be priced following the ICB Process.

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.2 TeleFlex Business II Package, (Cont'd.)

5.2.3 Service Description

The TeleFlex II Business Package includes the following services and features:

- Up to 32 Subscriber Lines (analog or digital)
- 768 or T1 Bandwidth Speeds
- One Toll Free Number
- Integrated Access Device\*
- One Directory Listing
- 200 MB Web Space\*
- 30 Email Accounts\*
- Standard Free Features
  - Touch Tone
  - Hunting
  - 900 Blocking
  - 976 Restriction
  - Caller ID
- Four Optional Line Features
- Additional features, additional toll free numbers, and managed firewall\* service are available for additional charges.

*\*Service not regulated by Commission*



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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.2 TeleFlex Business II Package, (Cont'd.)

5.2.4. Rates and Charges

A. Nonrecurring Charges

1. Installation Charge

No Installation charge applies to this service

2. Moves, Adds and Changes

See Section 3.3.2 for applicable charge.

B. Recurring Monthly Charges

1. Local Service Package

The Customer may select either a Standard Pricing Package or the Unlimited Local Usage Pricing Package. Under the Standard Pricing Package, local usage is charged on a per minute basis at the rate reflected in 5.2.4.C.

## Local Exchange and Intrastate Long Distance Services

## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.2 TeleFlex Business II Package, (Cont'd.)

## 5.2.4. Rates and Charges, (Cont'd.)

## B. Recurring Monthly Charges, (Cont'd.)

## 1. Local Service Package, (Cont'd.)

Standard Pricing Package				Unlimited Local Usage Pricing Package			
# of Lines	Bandwidth	2 Year	3 Year	# of Lines	Bandwidth	2 Year	3 Year
1	768K	\$ 526.50	\$500.18	1	768K	\$ 534.50	\$ 507.78
2	768K	\$ 526.50	\$500.18	2	768K	\$ 542.50	\$ 515.38
3	768K	\$ 526.50	\$500.18	3	768K	\$ 550.50	\$ 522.98
4	768K	\$ 526.50	\$500.18	4	768K	\$ 558.50	\$ 530.58
5	768K	\$ 526.50	\$500.18	5	768K	\$ 566.50	\$ 538.18
6	768K	\$ 526.50	\$500.18	6	768K	\$ 574.50	\$ 545.78
7	768K	\$ 526.50	\$500.18	7	768K	\$ 582.50	\$ 553.38
8	768K	\$ 526.50	\$500.18	8	768K	\$ 590.50	\$ 560.98
9	1536K	\$ 634.50	\$602.78	9	1536K	\$ 706.50	\$ 671.18
10	1536K	\$ 637.00	\$605.15	10	1536K	\$ 717.00	\$ 681.15
11	1536K	\$ 639.50	\$607.53	11	1536K	\$ 727.50	\$ 691.13
12	1536K	\$ 642.00	\$609.90	12	1536K	\$ 738.00	\$ 701.10
13	1536K	\$ 644.50	\$612.28	13	1536K	\$ 748.50	\$ 711.08
14	1536K	\$ 647.00	\$614.65	14	1536K	\$ 759.00	\$ 721.05
15	1536K	\$ 649.50	\$617.03	15	1536K	\$ 769.50	\$ 731.03
16	1536K	\$ 652.00	\$619.40	16	1536K	\$ 780.00	\$ 741.00
17	1536K	\$ 786.50	\$747.18	17	1536K	\$ 922.50	\$ 876.38
18	1536K	\$ 789.00	\$749.55	18	1536K	\$ 933.00	\$ 886.35
19	1536K	\$ 791.50	\$751.93	19	1536K	\$ 943.50	\$ 896.33
20	1536K	\$ 794.00	\$754.30	20	1536K	\$ 954.00	\$ 906.30
21	1536K	\$ 852.50	\$809.88	21	1536K	\$1,020.50	\$ 969.48
22	1536K	\$ 855.00	\$812.25	22	1536K	\$1,031.00	\$ 979.45
23	1536K	\$ 857.50	\$814.63	23	1536K	\$1,041.50	\$ 989.43
24	1536K	\$ 860.00	\$817.00	24	1536K	\$1,052.00	\$ 999.40
25	1536K	\$ 918.50	\$872.58	25	1536K	\$1,118.50	\$1,062.58
26	1536K	\$ 921.00	\$874.95	26	1536K	\$1,129.00	\$1,072.55
27	1536K	\$ 923.50	\$877.33	27	1536K	\$1,139.50	\$1,082.53
28	1536K	\$ 926.00	\$879.70	28	1536K	\$1,150.00	\$1,092.50
29	1536K	\$1,040.50	\$988.48	29	1536K	\$1,272.50	\$1,208.88
30	1536K	\$1,043.00	\$990.85	30	1536K	\$1,283.00	\$1,218.85
31	1536K	\$1,045.50	\$993.23	31	1536K	\$1,293.50	\$1,228.83
32	1536K	\$1,048.00	\$995.60	32	1536K	\$1,304.00	\$1,238.80

*Lines 1 through 8 are also available on an Individual Case Basis pricing.*

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Christopher K. Peltier, President  
4000 N. Cannon Avenue  
Landsdale, Pennsylvania 19446

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.2 TeleFlex Business II Package, (Cont'd.)

## 5.2.4 Rates and Charges

## B. Recurring Monthly Charges, (Cont'd.)

## 2. Long Distance Bundles

Long Distance Bundled packages are available with the TeleFlex Business II Package, at the rates, terms and conditions set forth in Section 7 of this tariff.

## C. Standard Usage Rates

Local, intraLATA, interLATA intrastate and interstate, and toll free long distance usage not included in a local pricing package or long distance bundle will be billed at the rates below.

	<u>Per Minute</u>
Local Usage	\$0.015
IntraLATA long distance usage	\$0.045
InterLATA intrastate or interstate long distance usage	\$0.045
Toll Free long distance usage	\$0.045

## D. Additional Charges

Any four standard optional calling features	\$4.00/month per feature
Toll-Free Numbers (Additional)	\$2.00, per number
Toll Free Directory Listing (Additional)	\$1.00, Per Month

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.3 Analog Business Package

5.3.1 General Description

The Company's Analog Business Package service provides a voice only solution for small to medium sized business Customers, which require analog voice lines and trunks. Service is delivered using a 24-port channel bank, which serves as the traditional Customer Premise Equipment.

5.3.2 Service Availability and Limitations

Analog Business Package is available to small to medium business Customers in On-Net Company Central Offices.

5.3.3 Service Description

A. The Analog Business Line includes the following:

- Dial Tone
- Optional Calling Features as listed in Section 4.3.2. Additional miscellaneous features are available at the rates set forth in that section. Some miscellaneous features may not be available with this service offering.
- One 2 wire circuit
- Dial Pulse (DP) or Dual Tone Multi Frequency (DTMF)
- One Telephone Number per Line

B. The Analog Trunk includes the following:

- 2 wire or 4 wire
- Shared Facility
- DID/DOD or DID-DOD Combination Trunks
- DP or DTMF
- Needs switching intelligent to complete the call

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.3 Analog Business Package, (Cont'd.)

5.3.3. Service Description

C. Standard Features

- Touch Tone
- Hunting
- 900 Blocking
- 976 Blocking
- One Directory Listing

D. Optional Features

Any Four of the features listed in Section 4.3.2 at no charge.

Additional Features

Additional features are available at the prices listed in Section 4.3.3.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.3 Analog Business Package, (Cont'd.)

## 5.3.4. Rates and Charges

## A. Nonrecurring

1. Set Up Charges	<u>Nonrecurring Charge</u>
Per 24 Line Channel Bank	
1 Year Contract	\$1,300.00
2 Year Contract	\$ 895.00
3 Year Contract	No Charge

## 2. Moves, Adds and Changes

See Section 3.3.2.

## B. Monthly Recurring Charges

1. Analog Line, Per Line	<u>Monthly Charge</u>
	\$18.00
2. DID, DOD, 2-Way Trunk, Per Trunk	
- 16 Line / Trunk Minimum	\$35.00
- less than 16 lines/trunk	ICB Pricing
3. One Toll Free Number	N/C
4. Long Distance Bundles	

Long Distance Bundled packages are available with the TeleFlex Business II Package, at the rates, terms and conditions set forth in Section 7 of this tariff.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.3 Analog Business Package, (Cont'd.)

## 5.3.4 Rates and Charges

## C. Usage Charges

The following rates apply in excess of the allotted amount of minutes included within any bundled package.

	<u>Per Minute Charges</u>
Local Usage	\$0.02
IntraLATA and Intrastate InterLATA Usage	\$0.05
Interstate and Toll Free Usage	\$0.05

## D. Additional Charge

Toll Free Directory Listing (Additional)	\$1.00 per Month
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	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Toll Free Numbers (Additional), per Number	\$2.00	No Charge
DID Blocks, Per Block (20 Numbers)	\$5.00	No Charge

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.4 TeleFlex PRI/CAS-TI Package

5.4.1 General Description

TeleFlex PRI/CAS T1 Service is a PRI or Digital T1 solution that is offered to medium sized business Customers with both voice and data telecommunications requirements. Teleflex PRI/CAS T1 uses a fast packet technology with dynamic voice compression providing the Customer with enhanced utilization of the circuit delivered to the Customer premises by allocating bandwidth between voice and data. Since both voice and data are packetized, priority can be given to voice and remaining bandwidth is available for data.

5.4.2. Service Availability and Limitations

Service is delivered using an Integrated Access Device (IAD) serving both as router and traditional Customer Premise Equipment (CPE).

TeleFlex PRI/CAS T1 Service is available to business Customers in On-Net NetCarrier Central Offices (CO's) at the rates in Section 5.1.4.D. For areas outside of these CO's, a facility check must be completed for a discounted EELs circuit. To be eligible for this Circuit, the Customer must guarantee that the Company is providing all of the Customer's local calling traffic. If the Customer qualifies for EELs, then it can be sold at the prices set forth in Section 5.4.4.B. Scenarios not meeting the above criteria must be priced under the ICB Process.

A minimum two-year term agreement is required for this service.



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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.4 TeleFlex PRI/CAS-TI Package, (Cont'd.)

5.4.3 Service Description

The TeleFlex PRI/CAS-TI Package includes the following services and features:

- Up to 23 Trunks (PRI) and/or 24 Lines (Digital T1)
- T1 Bandwidth Speeds
- One Toll Free Number
- Integrated Access Device\*
- One Directory Listing
- 200 MB Web Space\*
- 30 Email Accounts\*
- Standard Free Features
  - Touch Tone
  - Hunting
  - 900 Blocking
  - 976 Restriction
  - Caller ID (Number Only for CAS-T1)
- Optional Line Features
- Additional features, additional toll free numbers, and managed firewall\* service are available for additional charges.

*\*Service not regulated by Commission.*

Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.4 TeleFlex PRI/CAS-TI Package, (Cont'd.)

5.4.4. Rates and Charges

A. Nonrecurring Charge

	<u>Nonrecurring Charge</u>
Installation	See Section 3.1.3
Moves, Adds and Changes	See Section 3.3.2

B. Monthly Recurring Charges

<u>Product Options</u>	<u>1 Year</u>	<u>Term</u>	
		<u>2 Year</u>	<u>3 Year</u>
Dynamically Allocated PRI	N/A	\$795.00	\$745.00
Dynamically Allocated CAS-T1	N/A	\$795.00	\$745.00
Router*	N/A	Included	
Caller ID** (Name and Number)	N/A	Included	
Remote Call Forwarding per path	N/A	See Section 4.3.3	
DID Blocks (20 Numbers)	N/A	\$ 5.00	\$ 5.00
Toll Free Numbers, Per Number	N/A	\$ 2.00	\$ 2.00
Account Codes: Verified or Nonverified	N/A	See Section 4.3.3	

C. Long Distance Bundles

Long Distance Bundled packages are available with the ISDN PRI Package, at the rates, terms and conditions set forth in Section 7 of this tariff.

*\*Service not regulated by Commission.*

*\*\*Caller ID with Name is not available with CAS/TI Service. Customer must have appropriate equipment for this feature*

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.5 Digital T1 Business Package

5.5.1 General Description

The Company's Digital T1 Business Package is offered to business Customers and is designed for PBXs, which accommodate Digital T1 interfaces.

Although no Integrated Access Device (IAD) is required to deliver the product, the Customer's PBX must be able to accept a Digital T1 connection. In addition, the Customer must have a PBX or channel bank to complete call to handsets. This product will deliver dial-tone as well as local, long-distance and international calling capability.

5.5.2 Service Availability and Limitations

This service is available to Customers in the Company's On-Net service area at the rates listed in Section 5.5.4. Service to other locations is subject to facility availability and is priced at ICB rates. The Customer's PBX must be able to terminate a Digital T1 circuit and have a PBX or channel bank to complete call to handsets.

No equipment is required as the circuit interfaces directly with the Customer's PBX. The Customer's PBX must be equipped to accept Digital T1 Connection. The Customer must enter into a minimum one-year term agreement.

Customers who subscribe to this service are required to purchase Company provided long distance service. This includes intrastate/intraLATA, interstate and international calling. Domestic long distance calls are billed in six (6) second increments.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.5 Digital T1 Business Package, (Cont'd.)

## 5.5.3 Service Description

Local calling is a standard component of the Digital T1 Business Package. Local usage charges are billed in one-minute increments and are billed based upon the sum of all monthly recurring charges and minutes of use for this service multiplied by the corresponding per minute rate as found in Section 5.5.4.C.1. Charges will be rounded up to the next whole cent per call. The Company concurs in the local calling areas established by Verizon.

The Company offers IntraLATA toll calling to subscribers of this service, which provides the ability to place calls outside of their local calling areas, but within their LATA. Calls that can be classified as Interstate/IntraLATA calls are billed at Interstate rates priced separately outside of this Tariff. IntraLATA calls are billed in six (6) second increments. The effective per minute rate billed is based upon the sum of all monthly recurring charges and minutes of use for this service multiplied by the corresponding per minute rate as described in Section 5.5.4.C.2.

Intrastate interLATA long distance rates will be charged for calls that both originate and terminate within the same State, but outside of the originating LATA. Intrastate interLATA long distance calls are billed in six (6) second increments. The per minute rate billed is based upon the sum of all monthly recurring charges and minutes of use for this service multiplied by the corresponding per minute rate as described in the rate Section 5.5.4.C.3.

## 5.5.4 Rates and Charges

## A. Nonrecurring Charge

	<u>Nonrecurring Charge</u>
Installation	See Section 3.1.3
Moves, Adds and Changes	See Section 3.3.2

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.5 Digital T1 Business Package, (Cont'd.)

## 5.5.4 Rates and Charges, (Cont'd.)

## B. Monthly Recurring Charges

		<u>Term</u>		
		<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
1.	Digital T1 Loop (Max: 24 lines)	\$425.00	\$400.00	\$375.00
2.	Caller ID (Number Only)	\$ 90.00	\$ 85.00	\$ 80.00
3.	DID Blocks of 20 Numbers	\$ 5.00	\$ 5.00	\$ 5.00
4.	Long Distance Bundles			

Long Distance Bundled packages are available with the Digital T1 Business Package, at the rates, terms and conditions set forth in Section 7 of this tariff.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.5 Digital T1 Business Package, (Cont'd.)

## 5.5.4 Rates and Charges

## C. Usage Charges

## 1. Local Calling

Usage charges for calls within the Customer's local calling areas are subject to volume and term discounts, as set forth below. All Calls are billed in one (1) minute increments. Charges are rounded up to the next whole cent.

Base rate per minute:	\$0.02		
<u>Rate Per Minute at Volume and Term Discounts</u>			
	<u>Contract Term</u>		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0200	\$0.0190	\$0.0180
\$500 - \$999	\$0.0190	\$0.0180	\$0.0170
\$1,000 - \$2,499	\$0.0180	\$0.0170	\$0.0160
\$2,500 - \$4,999	\$0.0170	\$0.0160	\$0.0150
\$5,000 - \$9,999	\$0.0160	\$0.0150	\$0.0140
\$10,000 +	\$0.0150	\$0.0140	\$0.0130

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.5 Digital T1 Business Package, (Cont'd.)

## 5.5.4 Rates and Charges, (Cont'd.)

## C. Usage Charges, (Cont'd.)

## 2. IntraLATA Calling

IntraLATA Toll provides the Customer with the ability to place calls outside of the local calling area but within the LATA. IntraLATA usage charges are subject to volume and term discounts, as set forth below. All Calls are billed in six (6) second increments. Charges are rounded up to the next whole cent.

Base Rate per minute	\$0.05		
<u>Rate Per Minute at Volume and Term Discounts</u>			
	<u>Contract Term</u>		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0500	\$0.0450	\$0.0413
\$500 - \$999	\$0.0450	\$0.0413	\$0.0388
\$1,000 - \$2,499	\$0.0413	\$0.0388	\$0.0363
\$2,500 - \$4,999	\$0.0388	\$0.0363	\$0.0338
\$5,000 - \$9,999	\$0.0363	\$0.0338	\$0.0313
\$10,000 +	\$0.0338	\$0.0313	\$0.0288

Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.5 Digital T1 Business Package, (Cont'd.)

5.51.4 Rates and Charges, (Cont'd.)

C. Usage Charges, (Cont'd.)

3. InterLATA Intrastate Calling

InterLATA Intrastate Toll provides the Customer with the ability to place calls outside of the LATA but within the state. InterLATA usage charges are subject to volume and term discounts, as set forth below. All Calls are billed in six (6) second increments. Charges are rounded up to the next whole cent.

Base Rate Per Minute	\$0.05		
<u>Rate Per Minute at Volume and Term Discounts</u>			
	<u>Contract Term</u>		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0500	\$0.0475	\$0.0450
\$500 - \$999	\$0.0475	\$0.0450	\$0.0425
\$1,000 - \$2,499	\$0.0450	\$0.0425	\$0.0400
\$2,500 - \$4,999	\$0.0425	\$0.0400	\$0.0375
\$5,000 - \$9,999	\$0.0400	\$0.0375	\$0.0350
\$10,000 +	\$0.0375	\$0.0350	\$0.0325



Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.5 Digital T1 Business Package, (Cont'd.)

5.5.4 Rates and Charges, (Cont'd.)

C. Usage Charges, (Cont'd.)

4. Toll Free Calling

Toll Free Calling provides Customers with the ability to receive calls from their Customers and business associates where the charge is billed to the Customer. Toll Free Calling rates are subject to volume and term discounts, as set forth below. All Calls are billed in six (6) second increments.

Base Rate Per Minute	\$0.05		
	<u>Rate Per Minute at Volume and Term Discounts</u>		
	Contract Term		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0500	\$0.0475	\$0.0450
\$500 - \$999	\$0.0475	\$0.0450	\$0.0425
\$1,000 - \$2,499	\$0.0450	\$0.0425	\$0.0400
\$2,500 - \$4,999	\$0.0425	\$0.0400	\$0.0375
\$5,000 - \$9,999	\$0.0400	\$0.0375	\$0.0350
\$10,000 +	\$0.0375	\$0.0350	\$0.0325

D. Additional Charges

Toll Free Numbers, Per Month \$1.00

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.5 Digital T1 Business Package, (Cont'd.)

5.5.5 Early Termination Penalties

If a Customer terminates their Digital T1 term agreement before the end of the designated term, the Customer will be liable for the following payments:

- A. The monthly recurring charges due for the remainder of the unutilized term.
- B. All discounts that have been provided to the Customer as a result of their usage.
- C. All charges that had been waived.
- D. Any additional costs that the Company incurs as a result of the early termination.

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice)

5.6.1 General Description

The Company's ISDN PRI (Voice) Package is designed for PBXs, which accommodate ISDN PRI interfaces. Although no Integrated Access Device is required to deliver the ISDN product, the Customer's PBX must be able to accept a PRI connection

5.6.2 Service Availability and Limitations

- A. This service is offered to On-Net Customer locations at the rates listed in Section 5.6.4. Service to other locations is subject to facility availability and is priced at ICB rates.
- B. A one-year minimum service contract is required.
- C. The Customer's PBX must be able to terminate an ISDN PRI circuit.
- D. The Customer must subscribe to at least one Standard Configuration to subscribe to additional configurations (Full Channel or Backup D Channel).
- E. Long distance service is required with all ISDN PRI packages.

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

5.6.3 Service Description

The following service configurations are available:

Standard Configuration:

The Standard Configuration provides 23B and 1D channel (primary). The B channels carry digital voice traffic and the D channel carries the signaling required to manage the B channels.

Full Channel Configuration:

The Full Channel Configuration provides 24B channels, which can be used to carry 24 digital channels of voice traffic. This option must be utilized in conjunction with the Standard Configuration Option because at least one D channel is required to manage this arrangement.

Backup “D” Channel Configuration

The Backup “D” Channel Configuration is utilized to provide a redundant “D” channel in case the primary D channel is out of service. This option must be utilized in conjunction with the Standard Configuration.

Hunting is included as a standard feature.

Local calling is a standard component of the ISDN PRI Voice Package. Local usage charges are billed in one-minute increments and are billed based upon the sum of all monthly recurring charges and minutes of use for this service multiplied by the corresponding per minute rate as found in Section 5.6.4.C.1 of this Tariff. Charges will be rounded up to the next whole cent per call. The Company concurs in the local calling areas established by Verizon.

The Company offers IntraLATA toll calling to subscribers of this service, which provides the ability to place calls outside of their local calling areas, but within their LATA. Calls that can be classified as Interstate/IntraLATA calls are billed at Interstate rates priced separately outside of this Tariff. IntraLATA calls are billed in six (6) second increments. The effective per minute rate billed is based upon the sum of all monthly recurring charges and minutes of use for this service multiplied by the corresponding per minute rate as found in Section 5.6.4.C.2.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

## 5.6.3 Service Description, (Cont'd.)

Intrastate interLATA long distance rates will be charged for calls that both originate and terminate within the same State, but outside of the originating LATA. Intrastate interLATA long distance calls are billed in six (6) second increments. The per minute rate billed is based upon the sum of all monthly recurring charges and minutes of use for this service multiplied by the corresponding per minute rate as found in Section 5.6.4.C.3.

## 5.6.4 Rates and Charges

## A. Nonrecurring Charge

	<u>Nonrecurring Charge</u>
Installation	See Section 3.1.3
Moves, Adds and Changes	See Section 3.3.2

## B. Monthly Recurring Charges

	<u>1 Year</u>	<u>2 Year</u>	<u>3-Year</u>
1. Product Options			
- Standard Configuration	\$425.00	\$400.00	\$375.00
- Full Channel Configuration	\$425.00	\$400.00	\$375.00
- Backup "D" Channel Configuration	\$425.00	\$400.00	\$375.00
2. Caller ID (Name and Number)	\$ 90.00	\$ 85.00	\$ 80.00
3. DID Blocks of 20 Numbers	\$ 5.00	\$ 5.00	\$ 5.00
4. Long Distance Bundles			
Long Distance Bundled packages are available with the ISDN PRI Package, at the rates, terms and conditions set forth in Section 7 of this tariff.			

Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

5.6.4 Rates and Charges, (Cont'd.)

C. Usage Charges

1. Local Calling

Usage charges for calls within the Customer's local calling areas are subject to volume and term discounts, as set forth below. All Calls are billed in one (1) minute increments. Charges are rounded up to the next whole cent.

Base rate per minute:	\$0.02		
	<u>Rate Per Minute at Volume and Term Discounts</u>		
	Contract Term		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0200	\$0.0190	\$0.0180
\$500 - \$999	\$0.0190	\$0.0180	\$0.0170
\$1,000 - \$2,499	\$0.0180	\$0.0170	\$0.0160
\$2,500 - \$4,999	\$0.0170	\$0.0160	\$0.0150
\$5,000 - \$9,999	\$0.0160	\$0.0150	\$0.0140
\$10,000 +	\$0.0150	\$0.0140	\$0.0130

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

## 5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

## 5.6.4 Rates and Charges, (Cont'd.)

## C. Usage Charges, (Cont'd.)

## 2. IntraLATA Calling

IntraLATA Toll provides the Customer with the ability to place calls outside of the local calling area but within the LATA. IntraLATA usage charges are subject to volume and term discounts, as set forth below. All Calls are billed in six (6) second increments. Charges are rounded up to the next whole cent.

Base Rate per minute	\$0.05		
	<u>Rate Per Minute at Volume and Term Discounts</u>		
		<u>Contract Term</u>	
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0500	\$0.0450	\$0.0413
\$500 - \$999	\$0.0450	\$0.0413	\$0.0388
\$1,000 - \$2,499	\$0.0413	\$0.0388	\$0.0363
\$2,500 - \$4,999	\$0.0388	\$0.0363	\$0.0338
\$5,000 - \$9,999	\$0.0363	\$0.0338	\$0.0313
\$10,000 +	\$0.0338	\$0.0313	\$0.0288

Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

5.6.4 Rates and Charges, (Cont'd.)

C. Usage Charges, (Cont'd.)

3. InterLATA Intrastate Calling

InterLATA Intrastate Toll provides the Customer with the ability to place calls outside of the LATA but within the state. InterLATA usage charges are subject to volume and term discounts, as set forth below. All Calls are billed in six (6) second increments. Charges are rounded up to the next whole cent.

Base Rate Per Minute	\$0.05		
<u>Rate Per Minute at Volume and Term Discounts</u>			
	<u>Contract Term</u>		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0500	\$0.0475	\$0.0450
\$500 - \$999	\$0.0475	\$0.0450	\$0.0425
\$1,000 - \$2,499	\$0.0450	\$0.0425	\$0.0400
\$2,500 - \$4,999	\$0.0425	\$0.0400	\$0.0375
\$5,000 - \$9,999	\$0.0400	\$0.0375	\$0.0350
\$10,000 +	\$0.0375	\$0.0350	\$0.0325



Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

5.6.4 Rates and Charges, (Cont'd.)

C. Usage Charges, (Cont'd.)

4. Toll Free Calling

Toll Free Calling provides Customers with the ability to receive calls from their Customers and business associates where the charge is billed to the Customer. Toll Free Calling rates are subject to volume and term discounts, as set forth below. All Calls are billed in six (6) second increments.

Base Rate Per Minute	\$0.05		
	<u>Rate Per Minute at Volume and Term Discounts</u>		
	Contract Term		
<u>Total Monthly Recurring Bill</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
\$0-\$499	\$0.0500	\$0.0475	\$0.0450
\$500 - \$999	\$0.0475	\$0.0450	\$0.0425
\$1,000 - \$2,499	\$0.0450	\$0.0425	\$0.0400
\$2,500 - \$4,999	\$0.0425	\$0.0400	\$0.0375
\$5,000 - \$9,999	\$0.0400	\$0.0375	\$0.0350
\$10,000 +	\$0.0375	\$0.0350	\$0.0325

D. Additional Charges

Toll Free Numbers, Per Month \$1.00

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Local Exchange and Intrastate Long Distance Services

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SECTION 5 – BUSINESS NETWORK SERVICES, (Cont'd.)

5.6 Integrated Service Digital Network PRI Voice (ISDN PRI Voice), (Cont'd.)

5.6.5 Early Termination Penalties

If a Customer terminates their ISDN PRI Voice term agreement before the end of the designated term, the Customer will be liable for the following payments:

- A. The monthly recurring charges due for the remainder of the unutilized term.
- B. All discounts that have been provided to the Customer as a result of their usage.
- C. All charges that had been waived.
- D. Any additional costs that the Company incurs as a result of the early termination.

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Local Exchange and Intrastate Long Distance Services

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SECTION 6 – LOCAL OPERATOR SERVICES

6.1 Operator Assisted Calling

The Company's Local Operator Assisted Calling is available for use by presubscribed Customers as well as transient end users served from Aggregator locations. Calls are billed in one minute increments, with additional per call charges reflecting the level of operator assistance and billing arrangement requested by the Customer.

6.1.1 Operator Service Call Types

- A. Customer Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. Operator Dialed Calling/Credit Card Call - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. Operator Station - These charges apply in addition to local usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D. Person-to-Person - This charge applies in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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Local Exchange and Intrastate Long Distance Services

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SECTION 6 – LOCAL OPERATOR SERVICES , (Cont'd.)

6.1 Operator Assisted Calling, (Cont'd.)

6.1.2 Available Billing Arrangements

- A. Bill to Line - A billing arrangement whereby the originating caller may bill the charges for a call to the Company-provided local exchange line from which the call is placed. The terms and conditions of the Company apply to payment arrangements.
- B. Calling Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- C. Collect Billing - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- D. Commercial Credit Card - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- E. Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 6- LOCAL OPERATOR SERVICES, (Cont'd.)

## 6.1 Operator Assisted Calling, (Cont'd.)

## 6.1.3 Operator Dialed Surcharge

This charge applies to Operator Station and Person-to-Person calls for which the caller has the ability to dial the called number, but chooses instead to have the Company operator perform the dialing. This charge is in addition to local usage charges and applicable operator service charges.

## 6.1.4 Rates and Charges

For Customer's subscribing to Flat Rate service offerings, no usage charges apply. Usage charges for measured, message or optional calling plan Customers will be the same as those for local usage for that calling plan. Surcharges apply as follows:

Call Type:	<u>Per Call Charge</u>
Third Party Billing	\$1.75
Collect Calls	\$1.75
Calling Cards	\$1.75
Person to Person	\$3.50
General Assistance	\$1.75

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Local Exchange and Intrastate Long Distance Services

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## SECTION 6- LOCAL OPERATOR SERVICES, (Cont'd.)

## 6.2 Busy Line Verification and Interrupt Service

## 6.2.1 General

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency.

Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

## 6.2.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. An Interrupt Charge will apply with the operator interrupts the busy line.

## 6.2.3 Rates

Verification Charge, each request	\$ 0.70
Interrupt Charge, each request	\$ 1.80

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 7 – LONG DISTANCE SERVICES

## 7.1 Business Long Distance Bundles

Long Distance Bundled service provides Customers who are subscribed to one of the Company's business services, as specified in this tariff, with the ability to purchase long distance services in packages or bundles of usage, with volume discounts as the number of minutes in the bundle increases. The minutes of use included in the bundle include combined intraLATA minutes, interLATA intrastate, interstate and Toll-Free minutes. International usage is not included in the bundle and must be purchased separately. If the Customer's combined long distance usage exceeds the amount included in the bundle in any given month, the base rate usage prices set forth in the rate schedules for individual products will apply to the overage. The volume discounted long distance rates for individual products are not available when the Customer subscribes to the Long Distance Bundle.

All calls are billed in six (6) minute increments.

<u>Minutes in Bundle*</u>	<u>Monthly Charge</u>	<u>Minutes in Bundle*</u>	<u>Monthly Charge</u>
1,000	\$ 34.00	11,000	\$332.00
1,500	\$ 51.00	12,000	\$362.00
2,000	\$ 68.00	13,000	\$392.00
3,000	\$102.00	14,000	\$423.00
4,000	\$132.00	15,000	\$439.00
5,000	\$165.00	16,000	\$468.00
6,000	\$198.00	17,000	\$497.00
7,000	\$221.00	18,000	\$527.00
8,000	\$252.00	19,000	\$556.00
9,000	\$284.00	20,000	\$585.00
10,000	\$315.00		

*\*Minutes do not roll over*

## 7.2 TeleSave

TeleSave is a direct dial long distance only product available only to residential Customers who subscribe to Verizon for their local telephone service. Calls are billed in 60 second increments with a 60 second minimum billing period.

Intrastate rate per minute                      \$0.065

A fee of \$2.95 will apply in any month in which the Customer's monthly charges for this service (intrastate plus interstate) are less than \$20.00. .

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 Issued: March 5, 2007

Effective: March 15, 2007

Issued By:  
Christopher K. Peltier, President  
4000 N. Cannon Avenue  
Landsdale, Pennsylvania 19446

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 8- DIRECTORY SERVICES

## 8.1 Directory Assistance and Call Completion Service

## 8.1.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. For an additional charge, the Company will complete the Customer's call to the directory listing that is requested.

## 8.1.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- B. Requests from an individual who suffers from a physical or visual disability that precludes the use of a telephone directory.

## 8.1.3 Rates

<u>Call Type:</u>	<u>Rate</u>	
Local and IntraLATA Requests (Local 411)		
Business	\$1.50 (I)	(T)
Residential	\$1.25	(T)
IntraLATA Call Completion (Local 411)	\$0.30	
Long Distance request (XXX) 555-1212	\$1.25	



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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings

8.2.1 Provision of Directory Listings

- A. These rates and regulations for directory listings apply only to the information records and the alphabetical section of the directory containing the regular alphabetical list of names of Customers.
- B. Listings are regularly provided in connection with all local service unless the Customer subscribes to Non-Published Number Service.
- C. Directory listings are provided to aid in the use of telephone service through the identification of Customers' telephone numbers. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate use of directory service, is otherwise objectionable, or is unnecessary for purposes of identification.
- D. A listing must conform to the Company's specifications with respect to its directories.
- E. The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the Customer is not impaired thereby.
- F. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.
- G. Non-listed service is provided by the Company. This is a type of service where the Customer's number is not included in the published directory, but is included in the information records and is provided by the directory assistance operator upon request.
- H. Non-published service is provided by the Company. This is a type of service where the Customer's number is not included either in the published directory or included in the directory assistance databases.

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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings, (Cont'd.)

8.2.2 Primary Directory Listings

A. Number of Listings Provided Without Charge

Except as provided in this Tariff, one primary listing is provided without extra charge for each main service or for the first number in a group, when two or more main station lines are consecutively operated.

B. Business Listings

Business listings consist of a name, a designation descriptive of the Customer's business, the address of the premises at which service is rendered, and the telephone number. Business designations (e.g., office, atty., M.D., etc.) may be used when appropriate. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.

C. Residential Listings

Residential listings consist of a name, the address of the premises at which service is rendered, and the telephone number.

At the Customer's option, either street address or a post office box number may be listed. An Additional Listing Charge will be due if the Customer desires both listings.

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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings, (Cont'd.)

8.2.3 Additional Directory Listings, (Cont'd.)

A. General

1. The regular extra listing rates and conditions apply to each regular or special type of additional listing ordered by the Customer.
2. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance.
3. Additional listing charges are automatically discontinued upon termination of the main service.
4. Additional listings will have the same address as the primary listing. However, when, in the opinion of the Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, the following exceptions may be allowed:
  - a. A listing may be permitted under the address of a Private Branch Exchange (PBX) station or extension station installed on the premises of the Customer, even though that address is different from that of the switchboard or main station using the telephone number of the primary listing.
  - b. Where a building has more than one entrance, the Customer may have an additional listing showing the address of an entrance other than that included in the primary listing.

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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings, (Cont'd.)

8.2.3 Additional Directory Listings, (Cont'd.)

B. Special Types of Additional Listings

1. Duplicate and Reference Listings

Listings of nicknames, abbreviated names, re-arrangements of names, names which are commonly spelled in more than one way, and other names by which Customers are known are permitted when, in the opinion of the Company, they are necessary for the proper identification of the Customer, they are not desired to secure a preferential position in the directory, or when they are not for advertising purposes. Cross-reference listings are permitted when their use will facilitate the handling of telephone calls.

2. Alternate Listings

- a. Listing of an alternate telephone number to be called in case no answer is received is permitted for Customers to all classes of service.
- b. The alternate number may be a number that is not the requesting Customer's number. In such case, the written consent of the Customer to the alternately listed service must be obtained before the alternate listing is furnished.

3. Extra Lines of Information:

Listings of other information which are not required in order to efficiently handle telephone traffic is not included in the charges for service. For example, such other information may be the office hours of a business. The Company may, at its discretion, accept listings of such miscellaneous information at the rates for special types of additional listings.

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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings, (Cont'd.)

8.2.4 Non-Published Number Service

A. General

1. Non-Published Number Service provides for the omission or deletion of a Customer's telephone number listing from the Company's directories.
2. In the absence of gross negligence or willful misconduct, the Company assumes no liability for publishing a non-published telephone number. Where such number is published in the directory, the Company's liability shall be limited to a refund of the Company's monthly charges applicable to Non-Published Service.
3. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request, or by the publication of a number of a non-published telephone number in the telephone directory, or disclosing of such number to any person.
4. The rate for Non-Published Service does not apply to:
  - a. Additional service furnished to the same Customer who has other service listed in the directory at the same address.
  - b. To a Customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the Customer is listed under the telephone number of the Private Branch Exchange, Centrex or Paystation Service furnished to such establishments.
  - c. Service which is installed for a temporary period.

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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings, (Cont'd.)

8.2.5 Non-Published Number Service, (Cont'd.)

A. General, (Cont'd.)

5. A Customer residing in an E911 Service district forfeits the privacy afforded by Non-Published Service to the extent that the Customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

8.2.6 Liability For Directory Listing Service

A. General

1. The Company shall not be liable for any error, omission, or other failure in connection with directory listings furnished without additional charge. The Customer agrees to hold the Company free and harmless from any claims, losses, damage, or liability which may result from such error, omissions, or other failures.
2. The liability, if any, of the Company for any error, omission, or other failure in connection with directory listings furnished at an additional charge shall in no event exceed the charge for that listing during the effective life of the directory in which the error or omission is made.
3. In accepting listings as prescribed by applicants or Customers, the Company will not assume liability for the result of their publication in its directories nor will the Company be a party to controversies arising between Customers or others as a result of listings published in its directories.

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 8- DIRECTORY SERVICES, (Cont'd.)

## 8.2 Directory Listings, (Cont'd.)

## 8.2.7 Rates and Charges

## A. Recurring Monthly Rate

	<u>Residential</u>	<u>Business</u>
Primary Service Listing	N/C	
Additional Listing	\$0.65	\$1.15
Non-Listed Telephone Number per listing	\$1.00	\$1.00
Non-Published Telephone Number per listing	\$1.50	\$1.50

## B. Service Charges

1. See Section 3 of this Tariff for applicable Service Charges. A Change Charge applies for additions or changes in directory listings.
2. When directory listings are ordered at the same time as the initial installation of local access line service no additional Service Charges will be applied for the directory listing(s).

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Local Exchange and Intrastate Long Distance Services

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SECTION 8- DIRECTORY SERVICES, (Cont'd.)

8.2 Directory Listings, (Cont'd.)

8.2.8 Provision and Ownership of Directories

One copy of local directories shall be distributed per access line, without charge. Additional directories including replacement of mutilated or destroyed directories will be furnished at the discretion of the Company at a reasonable rate.

Telephone directories shall be issued approximately every twelve (12) months. The Company issues directories to assist in furnishing prompt and efficient service. The Company does not guarantee to its Customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. The Company's liability for damages arising from errors or omissions in making up or printing of its directories is addressed in Section 2.1.5 of this Tariff.

If a Customer's number is incorrectly listed in the directory, and if the incorrect number is a working number, and if the Customer to whom the incorrect number is assigned requests, the number shall be changed at no charge. If the incorrect number is not a working number but is a usable number, the Customer's number shall be changed to the listed number at no charge, if requested.



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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES

9.1 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the “#” symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Pay Telephone Surcharge, Per Call      \$0.30

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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.2 Universal Emergency Telephone Number Service

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center Customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.3 IntraLATA Toll Presubscription

9.3.1 General

IntraLATA toll presubscription is a procedure whereby an end user or Pay Telephone Service Provider may select and designate an IntraLATA Toll Provider (“ITP”) to access IntraLATA toll calls without dialing an access code. The end user or Pay Telephone Service Provider may designate an ITP for IntraLATA toll, a different carrier for InterLATA toll, or the same carrier for both. This ITP is referred to as the end user or Pay Telephone Service Provider preferred IntraLATA toll provider.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user of Pay Telephone Service Provider selects a carrier as its preferred IntraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Pay Telephone Service Provider without dialing an access code. Should the same end user or Pay Telephone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Pay Telephone Service Provider to dial the necessary access code(s) to reach that carrier’s other service(s).

An ITP must use Feature Group D (“FGD”) Switched Access Service to qualify as an IntraLATA toll provider. All ITPs must submit a Letter of Intent (“LOI”) to the Telephone Company at least twenty days prior to the IntraLATA toll-presubscription-conversion date or, if later, forty-five days prior to the date on which the carrier proposed to begin participating in IntraLATA toll presubscription.

Selection of an ITP by an end user or Pay Telephone Service Provider is subject to the following terms and conditions.

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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.3 IntraLATA Toll Presubscription

9.3.2 Presubscription Charge Application

A. 90-Day Initial Free Presubscription choice for Existing Users

Existing end users or Pay Telephone Service Providers may exercise an initial free presubscription choice or by contacting the ITP directly. The initial free choice must be made within ninety days following implementation of IntraLATA toll presubscription. End user or Pay Telephone Service Provider choices that constitute exercising the free choices are described below.

1. Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.
2. Choosing no carrier as a primary carrier, thus requiring 101-XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company.
3. Following an existing end user's or Pay Telephone Service Provider's free selections, any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge, as set forth in the following.

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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.3 IntraLATA Toll Presubscription, (Cont'd.)

9.3.2 Presubscription Charge Application, (Cont'd.)

B. Initial Free Presubscription Choice for New Users

New end users (including an existing Customer who orders an additional line) or Pay Telephone Service Providers who subscribe to service after the presubscription implementation date will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a Customer cannot decide upon an IntraLATA toll carrier at the time, the Customer will have thirty days following completion of the service request to make an IntraLATA PIC choice without charge. In the interim, the Customer will be assigned a “No-PIC” and will have to dial an access code to make IntraLATA toll calls. The free selection period available to new end users or Pay Telephone Service Providers is the period within thirty days of installation of the new service.

Initial free selection available to new end user or Pay Telephone Service Providers are:

Designating an ITP as their primary carrier, thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101-XXXX or other required codes.

Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont’d.)

9.3 IntraLATA Toll Presubscription, (Cont’d.)

9.3.2 Presubscription Charge Application, (Cont’d.)

B. Initial Free Presubscription Choice for New User, (Cont’d.)

Choosing no carrier as a primary carrier, thus requiring 1010-XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company. Following a new end user's or Pay Telephone Service Provider's free selections, any change made more than 30-days after presubscription is implemented is subject to a nonrecurring charge, as set forth in this Tariff.

C. Charge for IntraLATA Toll Presubscription

After expiration of the initial free presubscription choice period for new Customers, as specified above, or existing Customers, the end user or ITP will be assessed an IntraLATA Toll presubscription charge as specified in the Rate Schedule Section 3.5.2.E.

D. Cancellation of IntraLATA Toll Presubscription by an ITP. If an ITP elects to discontinue Feature Group D service after implementation of the IntraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users or Pay Telephone Service Providers who have selected the canceling ITP as their preferred IntraLATA toll provider. The ITP must inform the end users or Pay Telephone Service Providers that it is canceling its Feature Group D service, request that the end user select a new ITP and state that the canceling ITP will pay the PIC change charge. The ITP must provide written notification to Company that this activity has taken place.

E. Primary Interexchange Carrier Change Charge

InterLATA  
\$5.00

IntraLATA  
\$5.00

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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.3 IntraLATA Toll Presubscription, (Cont'd.)

9.3.3 End User/Pay Telephone Service Provider Charge Discrepancy (“Anti-Slamming Measure”)

- A. When a discrepancy is determined regarding an end user’s designation of a preferred IntraLATA toll carrier, the following applies depending upon the situation described. A signed letter of authorization takes precedence over any order other than subsequent, direct Customer contact with the Telephone Company. When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines Customer choice.
- B. Verification of Orders for Telemarketing

No ITP shall submit to the Telephone Company a PIC change order generated by outbound telemarketing unless, and until, the order has first been conformed in accordance with the following procedures:

1. The ITP has obtained the Customer’s written authorization to submit the order that explains what occurs when a PIC is changed and confirms:
  - a. The Customer’s billing name and address and each telephone number to be covered by the PIC change order
  - b. The decision to change the PIC to the ITP; and
  - c. The Customer's understanding of the PIC change fee; or
2. The ITP has obtained the Customer’s electronic authorization, placed from the telephone number(s) on which the PIC is to be changed, to submit the order that confirms the information described in (A) preceding to confirm the authorization; or

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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.3 IntraLATA Toll Presubscription, (Cont'd.)

9.3.3 End User/Pay Telephone Service Provider Charge Discrepancy (“Anti-Slamming Measure”), (Cont'd.)

B. (Cont'd.)

3. An appropriately qualified and independent third party operating in a location physically separate from the outbound telemarketing representative has obtained the Customer’s oral authorization to submit the PIC change order that confirms and includes appropriate verification date (e.g., the Customer’s date of birth or social security number).

The Company will follow the Federal Communications Commission’s and the Delaware Public Utilities Commission’s (if issued) regulations regarding slamming. The Company will not impose a penalty or charge for unauthorized IntraLATA toll provider changes.



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Local Exchange and Intrastate Long Distance Services

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SECTION 9 – MISCELLANEOUS SERVICES AND CHARGES, (Cont'd.)

9.3 IntraLATA Toll Presubscription, (Cont'd.)

9.3.4 IntraLATA Preferred Carrier Freeze Selection

The Company offers a preferred carrier freeze option to all Customers on a nondiscriminatory basis regardless of the Customer's carrier selection at no charge to the end user. The preferred carrier freeze option prevents a change in the end-user's IntraLATA toll provider unless the end user requests a removal of the freeze.

End users may request a preferred carrier freeze on their IntraLATA toll service as a means of protection from unauthorized IntraLATA PIC changes. The company will only accept preferred carriers freezes either orally or in writing from end users. The preferred carrier freeze will be offered on a per line basis.

The Federal Communications Commission and the Delaware Public Utilities Commission accepted the use of three-way calls to remove PIC freezes when the Customer's IntraLATA toll presubscription choice has been frozen. Carriers must still follow the verification procedures for PIC changes of the Federal Communications Commission (e.g., independent 3<sup>rd</sup> party verification, written letter of agency from Customer, electronic authorization) and the Pennsylvania Public Utility Commission (if issued). The carriers will impose and/or lift preferred carrier freeze request in accordance with Chapter 1 of Title 47 of the Code of Federal Regulation, Section 64.1190

Marketing of PIC Freeze Option

The Company will not market the PIC freeze option to Customers within a 90-day period after implementation, i.e., 90 days following the Effective Date of this Tariff. However, the freeze option is available during that period on Customer request.

9.3.5 Primary Interexchange (PIC) Carrier Change Charge

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service.

The Primary Interexchange Carrier Change Charge is found in Section 10.3.2.E.

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Local Exchange and Intrastate Long Distance Services

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SECTION 10 – SPECIAL ARRANGEMENTS

10.1 Special Construction

10.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's Tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- A. nonrecurring charges;
- B. recurring charges;
- C. termination liabilities; or
- D. combinations of a, b, and c.

10.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer

10.2 Non-Routine Installation and/or Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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Local Exchange and Intrastate Long Distance Services

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SECTION 10 – SPECIAL ARRANGEMENTS, (Cont'd.)

10.3 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from Tariff arrangements. Rates quoted in response to such requests may be different for Tariff service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the Customer.

The following information will be included in the summary:

- a. LATA and type of switch
- b. The V&H distance from the central office to the Customer's premises
- c. Service description
- d. Rates and charges
- e. Quantity of circuits
- f. Length of the agreement.

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Local Exchange and Intrastate Long Distance Services

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SECTION 11 - FLEXIBLE PRICING

11.1 General

Flexible Pricing sets minimum and maximum rates that can be charged for telephone service. The Company may change a specific rate within the range of the established minimum and maximum rates on one (1) day's notice to Customers and the Public Service Commission.

11.2 Conditions

11.2.1 The Company reserves the right to change prices at any time subject to regulatory requirements by filing a revised Rate Attachment with the Commission.

11.2.2 Individual written notice to Customers of rate changes shall be made in accordance with Commission regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved.

11.2.3 A rate shall not be changed unless it has been in effect for at least thirty (30) days.

11.2.4 A Customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a price increase. The Customer will be credited for the difference between the new price and the old price retroactive to the effective date of the price increase if the Customer notifies the Company of its desire to disconnect service within twenty (20) days of receiving notification of the price increase.

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Local Exchange and Intrastate Long Distance Services

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SECTION 12 - PROMOTIONS

12.1 Promotional Trials

12.1.1 General

The Company may establish temporary promotional programs not to exceed 6 months wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

12.1.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Pennsylvania Public Utilities Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. The Company retains the right to limit the size and scope of a Promotional Trial.

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC

(N)

All services, rates and charges listed in this Section are available only to former Customers of SNIp Link, LLC. who were obtained through NetCarrier’s purchase of SNIp Link, LLC’s assets in Delaware and who received service under SNIp Link, LLC’s tariff Delaware PSC Tariff No. 2 at the time of the transfer.

13.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Service

13.1.1 General

Primary Rate Interface is an optional form of local exchange access based on the arrangement of the Integrated Services Digital Network. PRI is a high-capacity access path for communications providing voice or data transmission over the public network.

13.1.2 Regulations

A. Explanation of Terms

PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telephone Service (WATS), Toll Free Service and business trunks. It can also be used as loop transport for circuit-switched data applications. PRI is provisioned on the 1.544 megabit per second (Mbps) bandwidth and uses the Integrated Services Digital Network (ISDN) architecture to provide the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. PRI is usually arranged into 23 64-kilobit channels and a spare 64-kilobit channel for signaling and back up. In addition, PRI provides the Customer with the service capabilities and features including, but not limited to:

Transporting Customer information in the form of circuit – switched voice or data up to 64 kilobits (kbps) over any channel.

Back up channel that automatically takes over for a failed channel in case of trouble.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.1 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) Service, (Cont'd.)

(N)

13.1.2 Regulations, (Cont'd.)

A. Explanation of Terms, (Cont'd.)

Call-by-Call service selection option for channel configuration, in which any one of twenty-three (23) 64 kbps channels may be configured to access multiple services on a per call basis. The Customer premises equipment signals the local central office as to what type of service to access for each call.

Calling Line Identification that allows the user to have access to the directory number of the calling party.

The Minimum Service Period is twelve months. Additions to the initial service are also subject to a twelve month minimum service period. Each ISDN Primary Service port and DTF in service for less than twelve months are subject to termination charges calculated as follows:

Quantity of Ports	x	Monthly ISDN Primary Port Rate	x	12 months less # months in-service
Quantity of DTFs	x	Monthly ISDN Primary DTF Rate	x	12 months less # months in-service

13.1.3 Current Rates for Primary Rate Interface are located in Section 13.6.1 of this Tariff.

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.2 Integrated Services Digital Network (ISDN) Basic Rate Interface Service

(N)

13.2.1 General

Basic Rate Interface is an optional form of local exchange access based on the arrangement of the Integrated Services Digital Network. BRI is an alternative to individual business line arrangements on the public telephone network.

13.2.2 Regulations

A. Explanation of Terms

BRI provides ISDN capabilities from an ISDN equipped central office and consists of two 64 kbps channels and another 16 kbps channel for signaling and control, which also supports packet traffic at speeds up to 9.6 kbps. BRI service has features that include, but are not limited to, the following:

Closed User Groups that allow the user to establish sub-networks within which the members of the group can communicate. Data terminals on the group may be set up to with different calling levels of authority, e.g., incoming only, outgoing only, both incoming and outgoing.

X.25 packet communications incorporated with the service.

13.2.3 Rates

Charges for ISDN BRI are listed in Section 13.6.2 of this Tariff.

(N)



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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.3 Switched Multi-Megabit Data Service

(N)

13.3.1 General

Switched Multi-megabit Data Service (SMDS) is a connectionless, packet-switched data Service, allowing for the interconnection of Local Area Networks (LANs) and computers across a wide metropolitan area.

13.3.2 Regulations

A. Explanation of Terms

SMDS will allow Customers who have requirements for inter-premises connectivity to interconnect their multiple premises, within a LATA, via a low-speed or high-speed subscriber network access line from the Customer's premises to a hub or serving wire center.

A low-speed SMDS subscriber network access line (SNAL) is a dedicated digital line, utilizing the SMDS Data Exchange Interface (DXI). The low-speed dedicated digital line operates over metallic facilities or fiber facilities at a maximum data transmission rate of 56 kbps.

A high-speed SMDS SNAL is a dedicated digital line utilizing the SMDS Interface Protocol (SIP) or the DXI. There are two types of high-speed dedicated digital lines. The first type operates over electrical facilities or fiber facilities at a maximum data transmission rate of 1.17 Mbps via SIP or 1.544 Mbps via DXI. The second type operates over fiber facilities at a maximum sustained throughput rate of 34 Mbps via SIP only. Subscribers who do not require the ability to transmit data at the maximum rate of 34 Mbps for sustained periods may subscribe to a lower rate via an Access Class arrangement. The Access Classes are 4 Mbps, 10 Mbps, 16 Mbps, 25 Mbps, and 34 Mbps.

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.3 Switched Multi-Megabit Data Service, (Cont'd.)

(N)

13.3.2 Regulations, (Cont'd.)

A. Explanation of Terms, (Cont'd.)

Each Subscriber network access line may have associated with it one Address Screen, which is used to enforce restrictions on the delivery of SMDS data units from particular sources, and the transmittal of SMDS data units to particular destinations. The Address Screen contains a list of up to 128 individual addresses and group addresses.

The Customer has the option of designating the screen as either a list of addresses “allowed” or “disallowed” to send to or receive data from the Customer’s address. SMDS features include, but are not limited to:

Service provision package, which includes one SMDS subscriber network access line from the Customer’s premises to the central office specifically, equipped for SMDS. One SMDS address assigned to the subscribers access line. Formation of the initial address screen and unlimited usage.

Term and Volume Pricing for both packet data speed and subscriber network access lines.

13.3.3 Rates

Rates for SMDS are listed in Section 13.6.3 of this Tariff.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.4 Fiber Distributed Data Interface (FDDI) Network

(N)

13.4.1 General

Fiber Distributed Data Interface (FDDI) Network Services (FNS) is a high speed data service which uses a 100 Mbps shared fiber network and FDDI technology to allow for the interconnection of Local Area Networks (LANs) across selected metropolitan areas. FNS delivers an interface of 4, 10, and 16 Mbps from the Customer’s LANs to the shared network. The shared network utilizes FDDI to transport Customer’s data across a metropolitan area.

FNS creates a 100 Mbps FDDI network with the ability to function as a shared public network. FNS guarantees data privacy by using the specialized screening software, which permits subscribers to access only their data.

13.4.2 Regulations

A typical FNS network will be limited to central offices in a specific geographic location. Customers gain access to the shared FNS network via FNS equipment deployed in the Customer’s serving central office or deployed in leased space near the Customer’s location. At subscription time the Customer has an option of electing access lines at 4, 10, or 16 Mbps.

A. Explanation of Terms

FDDI / FNS includes, but is not limited to, the following:

FNS package, which includes a dedicated fiber pair from the Customer’s premises to the serving central office or designated leased space location, Network Management including fault monitoring and diagnostics, performance and network configuration applications and manual monitoring when necessary.

FNS will be provided 24 x 7 after service establishment, wherever service is available.

13.4.3 Rates

Rates for FDDI are contained in Section 13.6.3 of this Tariff.

(N)

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

## 13.5 Frame Relay Service (FRS) (N)

## 13.5.1 General

Frame Relay Service (FRS) is a data communications service that provides for data connectivity between / among widely distributed locations. This connectivity is provided via Permanent Virtual Circuit (PVC) connections implemented over access facilities utilizing a switch dedicated to high-speed data services.

## 13.5.2 Regulations

Frame Relay Service will allow Customers who have requirements for high speed, inter-premises connectivity to interconnect their multiple locations, within a LATA, via a Subscriber Network Access Line (SNAL) from the Customer's premises to a Telephone Company hub or serving wire center.

## A. Explanation of Terms

Frame Relay package of one subscriber access line, either 56/64 kbps or 1.544 Mbps, utilizing the Network Interface user network interface (UNI), from the Customer's premises to the hub or serving wire center, and at least one permanent virtual circuit (PVC) – which uses address mapping to enable the Customer to have virtual connections to various locations. The package also includes selection of the Committed Information Rate (CIR) value, per PVC, formation of the initial address map, and unlimited usage.

The PVC is a Frame Relay Service virtual connection between two Customer locations. Committed Information Rate (CIR) provides a mechanism for Customer to prioritize critical data on a per PVC basis across a SNAL. This is accomplished by reserving bandwidth for high priority applications on a per PVC basis. CIR is limited by the bandwidth of the SNAL. This feature allows all users to maintain the capability to transfer data within their CIR without potential packed data discard due to network congestion.

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.5 Frame Relay Service (FRS), (Cont'd.)

13.5.2 Regulations, (Cont'd.)

A. Explanation of Terms, (Cont'd.)

FRS also provides Group Address, a feature that allows a Customer to send a single data unit to several recipients – which are identified by the assignment of a group PVC used as the destination for the Frame Relay data unit, and Customer Network Management – which provides Customer the ability to extract “read only” statistical information about their respective networks.

13.5.3 Rates

Rates for Frame Relay service are contained in Section 13.6.4 of this Tariff.

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates

13.6.1 ISDN PRI Rates

A. Primary Rate Access Facility, each	<u>Installation Charge</u>	<u>Per Month</u>
1. Delivery to non-collocated Customer premises		
Month to month	\$700.00	\$150.00
3 Year Contract	\$700.00	\$145.00
5 Year Contract	\$700.00	\$135.00
2. Delivery to collocation arrangement		
	\$50.00	\$50.00
B. ISDN PRI Interface Arrangement, each		
1. 23B+D		
a. Delivery to non-collocated Customer premises		
Month to month	\$700.00	\$350.00
3 Year Contract	\$700.00	\$335.00
5 Year Contract	\$700.00	\$315.00
b. Delivery to collocation arrangement		
1 Year Term	\$400.00	\$400.00
2 Year Term	\$350.00	\$350.00
3 Year Term	\$350.00	\$350.00

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.1 ISDN PRI Rates, (Cont'd.)

B. ISDN PRI Interface Arrangement, each, (Cont'd.)

2. 24B

a. Delivery to non-collocated Customer premises	Installation <u>Charge</u>	Per <u>Month</u>
Month to month	\$700.00	\$350.00
3 Year Contract	\$700.00	\$330.00
5 Year Contract	\$700.00	\$300.00

b. Delivery to collocation arrangement		
1 Year Term	\$400.00	\$400.00
2 Year Term	\$350.00	\$350.00
3 Year Term	\$350.00	\$350.00

3. 23B+ Back-up D

a. Delivery to non-collocated Customer Premises	Installation <u>Charge</u>	Per <u>Month</u>
Month to month	\$700.00	\$400.00
3 Year Contract	\$700.00	\$380.00
5 Year Contract	\$700.00	\$360.00

b. Delivery to collocation arrangement		
1 Year Term	\$400.00	\$400.00
2 Year Term	\$350.00	\$350.00
3 Year Term	\$350.00	\$350.00

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.1 ISDN PRI Rates, (Cont'd.)

C. Circuit-Switched Data Usage, per Account

<u>Package</u>	<u>Monthly Allowance</u>	<u>Installation Charge</u>	<u>Per Month</u>
Option 1	None		
Option 2	250 hours		\$600.00*
Option 3	500 hours		\$900.00*
Option 4	1000 hours		\$1200.00†

D. Optional Service Features Package

<u>Feature Package (Calling Line Identification and Call by Call Service Selection), per PRI Arrangement</u>	<u>Installation Charge</u>	<u>Per Month</u>
1. Delivery to non-collocated Customer premises		
Month to month	\$100.00	\$150.00
3 Yr. Contract	\$100.00	\$145.00
5 Yr. Contract	\$100.00	\$135.00
2. Delivery to collocation arrangement		
1 Yr. Term	\$100.00	\$135.00
2 Yr. Term	\$100.00	\$135.00
3 Yr. Term	\$100.00	\$135.00

\* Each minute or fraction thereof which exceeds the Monthly Allowance specified in Options 1, 2 and 3 will be billed at \$.05 per minute.

† Each minute or fraction thereof which exceeds Monthly Allowance specified in Option 4 will be billed at \$.02 per minute.

(N)



Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.1 ISDN PRI Rates, (Cont'd.)

E. Calling Line Identification, per ISDN PRI Arrangement		
	Installation	Per
1. Delivery to non-collocated Customer premises	<u>Charge</u>	<u>Month</u>
Month to month.		
3 Yr. Contract	\$100.00	\$100.00
5 Yr. Contract	\$100.00	\$95.00
	\$100.00	\$90.00
2. Delivery to collocation arrangement		
1 Yr. Term	\$100.00	\$90.00
2 Yr. Term	\$100.00	\$90.00
3 Yr. Term	\$100.00	\$90.00
F. Call by Call Service Selection, per ISDN PRI Arrangement		
	Installation	Per
	<u>Charge</u>	<u>Month</u>
1. Delivery to non-collocated Customer premises		
Month to month	\$100.00	\$75.00
3 Yr. Contract	\$100.00	\$73.00
5 Yr. Contract	\$100.00	\$71.00
2. Delivery to collocation arrangement		
1 Yr. Term	\$100.00	\$71.00
2 Yr. Term	\$100.00	\$71.00
3 Yr. Term	\$100.00	\$71.00
G. Trunk Change Charge - add/change to existing trunk group, or addition of new trunk group, per occasion	\$50.00	

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.2 Individual Line Business ISDN BRI

A. ISDN BRI Access

1. Configuration Group

The Configuration Group Charge applies per configuration group established in excess of one group on the initial establishment of ISDN BRI and any configuration group requested after the initial establishment of service.

B. Rates and Charges

	<u>Installation Charge</u>	<u>Per Month</u>
Change Charge	\$1.75	
Configuration Group Charge, per group established in excess of one group on the initial ISDN BRI installation	\$30.25	
Closed User Group, per group established per user assigned to a Closed User Group	\$57.25	
Secondary Directory Number, per number established	\$8.75	\$3.50
D Packet ISDN BRI Access, per individual line *	\$30.50	\$10.50
D Channel Packet-Switched Data, per service provided.	\$13.75	\$4.00
Featured Voice ISDN BRI Access, per individual line*	\$44.00	\$12.00
D Channel Packet-Switched Data, per service provided.	\$13.75	\$4.00

\* ISDN BRI rates and charges are in addition to other applicable Individual Line Business service arrangement rates and charges as specified in the appropriate Telephone Company Tariffs.

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.2 Individual Line Business ISDN BRI, (Cont'd.)

B. Rates and Charges, (Cont'd.)

	<u>Installation Charge</u>	<u>Per Month</u>
Multiple Access ISDN BRI*	\$30.50	\$10.50
- Each Voice service, per service provided	\$1.25	\$4.50
- Circuit Switched Data Service, per service provided	\$1.25	\$4.50
- Alternate Circuit-Switched Voice and Data service, per service provided	\$1.25	\$4.50
- D Channel Packet-Switched Data, per service provided	\$13.75	\$4.00
- Circuit-Switched Data Usage per minute or fraction thereof, per B Channel		\$0.02
Electronic Key Feature Package, per service provided	\$12.50	\$4.25
Packet-Switched Data Feature Package, per service provided	\$9.25	\$1.75
Electronic Key Features, each:		
- Automatic Exclusion	\$1.75	\$0.25
- Call Pickup	\$1.75	\$0.25
- Drop	\$1.75	\$0.25
- Feature Function Button	\$1.75	\$0.25
- Hold	\$1.75	\$0.25
- Individual Calling Line Identification	\$1.75	\$8.50

\* ISDN rates and charges are in addition to other applicable Individual Line Business service arrangement rates and charges as specified in the appropriate Telephone Company Tariffs.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.2 Individual Line Business ISDN BRI, (Cont'd.)

B. Rates and Charges, (Cont'd.)

	Installation <u>Charge</u>	Per <u>Month</u>
Electronic Key Features, each:, (Cont'd.)		
- Key System Coverage for Analog Lines	\$1.75	\$0.50
- Multiple Call Appearances of a Directory Number	\$1.75	\$0.25
- Outgoing Called Line Identification for ISDN Sets	\$1.75	\$0.25
- Shared Called Appearances for a Directory Number	\$2.00	\$0.50
- Short Hunt	\$1.75	\$0.25
X.25 Packet Data Features		
- Fast Select, each	\$1.75	\$0.25
- Fast Select Acceptance, each	\$1.75	\$0.25
- Flow Control Parameter Negotiation, each	\$1.75	\$0.25
- Hunt Groups, per group	\$1.75	\$1.75
- Incoming Calls Barred, each	\$1.75	\$0.25
- Non-Standard Default Packet Sizes, each	\$1.75	\$0.25
- Non-Standard Default Window Sizes, each	\$1.75	\$0.25
- Outgoing Calls Barred, each	\$3.75	\$0.25
- Throughput Class Negotiation, each	\$1.75	\$0.25

13.6.3 [Reserved for Future Use]

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.4 Frame Relay Service

A. FRS Subscriber Network Access Line, each

	<u>Installation Charge</u>	<u>Per Month</u>
Month-to-Month		
56/64 Kbps access line	\$ 800.00	\$175.00
1.536 Mbps access line	\$1000.00	\$435.00
3-Year Term		
56/64 Kbps access line	\$800.00	\$160.00
1.536 Mbps access line	\$1000.00	\$400.00
5-Year Term		
56/64 Kbps access line	\$800.00	\$150.00
1.536 Mbps access line	\$1000.00	\$380.00

B. Committed Information Rate, per PVC

	<u>Installation Charge</u>	<u>Per Month</u>
56/64 Kbps Access line		
8 Kbps, 16 Kbps, 32 Kbps		\$5.00
1.536 Mbps Access line		
56/64 Kbps		\$2.00
128 Kbps		\$4.00
192 Kbps		\$7.00
256 Kbps		\$9.00
384 Kbps		\$12.00
512 Kbps		\$25.00
768 Kbps		\$28.00

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.6 Data Services Rates, (Cont'd.)

(N)

13.6.4 Frame Relay Service, (Cont'd.)

C. Optional Features:

	<u>Installation Charge</u>	<u>Per Month</u>
Additional PVCs assigned to the Subscriber Network Access Line	\$ 5.00	\$1.25
Group Address	\$50.00	

D. Administrative Charge:

Change in Customer network map or in existing group addressing membership	\$50.00	
--	---------	--

E. Customer Network Management

	\$50.00	\$25.00
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(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.7 Local Exchange Service (LES)

(N)

13.7.1 General

This tariff covers local exchange telephone services furnished by the Company. The regulations and charges for these services are in addition to application regulations and charges specified in other tariffs of the Company.

13.7.2 Regulations

Local Exchange Service (LES) is provided only on an intraLATA basis, except for established local service areas in effect on December 31, 1983, which cross Local Access and Transport Area (LATA) boundaries. LES rates provide service up to and including the network interface device (NID). Either the Customer or SNIP may arrange for wiring or service beyond the NID, often called inside wiring. Special service conditions may apply.

A. Explanation of Terms

Local Exchange Service offers features that include, but are not limited to:

- Per call pricing
- Per minute pricing
- Flat-rate and unlimited usage pricing
- Term and volume pricing
- Custom Calling Features like call hold, call waiting, etc.
- Individual business line service
- Private Branch Exchange (PBX) trunk service, for lines connecting to PBX common equipment, in a multi-function system where the lines are used as “pooled” facilities – via dial or button access

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.7 Local Exchange Service (LES), (Cont'd.)

(N)

13.7.2 Regulations, (Cont'd.)

A. Explanation of Terms, (Cont'd.)

- Foreign Exchange Service, which furnishes from one exchange to a location in another exchange in the same LATA
- Extended Local Service, for calling outside a Customer's basic exchange
- Centrex services
- Local toll calling within a LATA
- Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Combination Direct Inward and Outward Dialing (Combo).

(N)



Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.8 Centrex I and II

(N)

13.8.1 General

Centrex I and Centrex II Services include the facilities necessary for intercommunication between Centrex lines within a Customer's system, in and out exchange lines, direct-dialing to Centrex lines, attendant transfer of incoming calls from one Centrex line to another, identification and billing of outgoing long distance messages by Centrex line number only where such billing is performed by the Company, night connection arrangements, series completion line hunting, multiline hunting, interception of calls to unassigned numbers, and attendant positions for assistance requirements. Centrex II Service also includes the facilities necessary for trunk answer from any station and on calls incoming from the exchange, call transfer-individual consultation hold and add on.

13.8.2 Rates

A. Centrex I Service

Attendant Positions

	<u>Installation Charge</u>	<u>Per Month</u>
Push Button Console, excluding type SOB, or Cord Switchboard Arranged for Full Centrex Operation, each position	\$2,975.00	\$850.00
Reserve Power for push button console, Excluding type SOB, per group of four Attendant positions	-	\$310.00

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50

(N)

13.9.1 General

Centrex-50 Service is Centrex Service furnished from compatible electronic type switching equipment located on Telephone Company premise: and includes the facilities necessary for intercommunication between Centrex-50 line: within the Customer's system, Local Exchange Service, direct in-dialing to Centrex-50 lines, identification and billing of outgoing long distance messages by line number only where such billing is performed by the Telephone Company's interception of calls to unassigned numbers, series completion line hunting, Touch-Tone Calling Service, and on calls incoming from the telecommunication network, call transfer-individual, consultation hold and add-on.

13.9.2 Centrex 50 Rates and Charges

	<u>Per Month</u>
A. Common Equipment, each	\$126.02
B. Centrex-50 Lines*, each Exchange Access	
Rate Group A Exchanges For STS Providers, and their STS patrons	†
For other than STS Providers	†
Rate Group B Exchanges	
For STS Providers, and their STS patrons	†
For other than STS Providers	†
Intercommunication with Centrex-50 Line	
Primary Location	\$15.23
Secondary Location#	\$15.23

\* In addition, appropriate terminal equipment is required.

† The monthly rate is an amount equal to 1/6.5 of the monthly rate specified for a Business Dial Tone Line, PBX Trunk, in the Local Exchange Services tariff.

# In addition, rates and charges as specified for Series 2000, type 2014, Channels in this Company's Channel Services Tariff apply between the Centrex-50 Service System's serving wire center and the wire center serving the Customer's secondary location.

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

C. Usage Charges

No local calling usage allowance is included in the Centrex Service rate schedules. Usage charges apply as specified in this Company's Local Exchange Services Tariff for Message or Measured Rate Usage Charges for Calls from Dial Tone Lines Without a Monthly Usage Option.

D. Optional Type 50A Customer Premises System Attendant Consoles, maximum of two per system, each

1. Equipped with direct station selection and busy lamp field*	Installation Charge	Per Month	Termination Charge
- Initial Attendant Console†	\$69.00	\$270.00	\$2835.00(36)
- Additional Attendant Console	\$69.00	\$295.00	\$3300.00(36)
2. Equipped without Direct Station Selection and Busy Lamp Field			
- Initial Attendant Console†	\$69.00	\$140.00	\$1905.00(36)
- Additional Attendant Console	\$69.00	\$160.00	\$2365.00(36)
3. Attendant Console Battery Reserve, per console	\$69.00	\$35.50	\$365.00(36)
4. Attendant Console Trunk Group Busy Lamp, per lamp#	\$36.00	\$4.65	

E. Optional Type 50B Customer Premises System

Attendant Console Rates and charges are as specified for Centrex I Service in this tariff.

\* Busy Lamp field operates only with lines located on the same premises as the attendant console.  
 † No longer offered. The associated rates and charges are applicable only to existing installations of this equipment.  
 # In addition, rates and charges apply for a Series 1000, type 1001, Channel between the serving central office and the Customer's premises as specified in this Company's Channel Services Tariff, Section 2.

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

F. Night Service Arrangement

	<u>Installation Charge</u>	<u>Per Month</u>	<u>Termination Charge</u>
Attendant controlled call forwarding, per primary Directory Listing line arranged	\$35.00	\$ 1.75	-
Line Controlled Automatic Transfer of Primary Directory Listing Line Calls to any Line*, per system†	\$35.00	\$14.00	-

G. Foreign Exchange Service#

Per Centrex line located in the normal exchange or zone of a multizone exchange

Per  
Month  
\$3.60

H. The provisions of long distance message restriction, charges for channels connecting different premises, dial tie trunk terminals, dial conference arrangements, Centrex extended service, Centrex subsidiary system arrangements, and optional features for use with Centrex systems served by compatible electronic type switching equipment.

I. Service Charges

Service Charges for Centrex-50 Service will be the same as those for Centrex Service.

\* In addition, rates and charges apply for a Series 1000, type 1001, Channel between the serving central office and the Customer's premises as specified in this Company's Channel Services Tariff, Section 2.

† In addition, appropriate Signal Equipment is required.

# This service will be provided subject to the availability of facilities in the normal serving wire center of the normal exchange or zone of a multizone exchange and between contiguous exchanges or between an exchange and a contiguous zone of a multizone exchange. This service will be provided to STS Providers and STS Patrons only. In addition, regulations and rates for Centrex-50 Service are applicable.

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

J. Centrex Custom Calling Features

	<u>Service Establishment Charge</u>	<u>Installation Charge</u>	<u>Per Month</u>
Automatic Callback			
Common Equipment, per system	\$455.00	\$95.00	\$47.50
Per line equipped	-	\$5.00	\$1.25
Call Block, per line		-	\$1.50
Call Forwarding - Busy Line, per line			
Incoming calls only		-	\$0.58
Incoming and intercommunicating calls.		-	\$0.58
Call Forwarding - Don't Answer*, per line			
Incoming calls only		-	\$0.58
Incoming and intercommunicating calls		-	\$0.58
Call Forwarding - Don't Answer Ringing Cycle Change, per line changed	-	\$5.00	None
Call Forwarding Over Private Facilities			
Common Equipment, per system	\$445.00	\$95.00	\$145.00
Per line equipped		\$4.00	\$6.50

\* When a change in the number of ringing cycles is requested by the Customer subsequent to the initial installation, an Installation Charge as specified following for Call Forwarding - Don't Answer ringing cycle change applies per line affected.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

J. Centrex Custom Calling Features, (Cont'd.)

	<u>Installation Charge</u>	<u>Per Month</u>
Call Forwarding - Variable, per line	-	\$2.36
Call Trace, each activation	Rates and Charges are as specified in this tariff for Custom Calling Services.	
Call Transfer-individual – All Calls, Consultation Hold – All Calls and Three- way Calling – All Calls, per line		
Centrex I system	-	\$1.52
Centrex II Service and Centrex-50 Service systems	-	\$0.68
Per change in call transfer capabilities per Centrex system	\$150.00	None
Call Waiting, per line		
- Originating	-	\$2.26
--Recorded announcement	Rates and charges are as specified in this tariff for Recorded Announcement for Attendant Camp-on.	
--Music	Rates and charges are as specified in this tariff for Music for Attendant Camp-on.	
- Terminating	-	\$3.88

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

J. Centrex Custom Calling Features, (Cont'd.)

	<u>Installation Charge</u>	<u>Per Month</u>
Caller ID, per line		
1-10 Lines	-	\$6.50
11- + Lines	-	\$5.00
Caller ID Deluxe, per line		
1-10 Lines	-	\$7.50
11- + Lines	-	\$5.75
Directed Call Pick-up, either with or without barge in and call hold or Call Pick-up and Call Hold, per line		\$1.52
Distinctive Ringing and Call Waiting Tone		
Common Equipment for Either or Both Class B and C Ringing and Tone, per system	-	\$5.50
Class B Ringing and Tone, per line equipped	-	\$1.10
Class C Tone, per line equipped with Call Waiting – Originating	-	\$0.65
Class C Ringing and Tone, per preemptible Switched Circuit Automatic Network access line terminal	-	\$0.65

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

J. Centrex Custom Calling Features, (Cont'd.)

	Installation Charge	Per Month
Feature Package (Repeat Call, Return Call, Priority Call and Select Forward), per line		
1-10 Lines	-	\$4.50
11-50 Lines	-	\$4.00
51- Lines	-	\$3.60
Individual Speed Calling, per line		
6-number capacity	-	\$2.36
30-number capacity	-	\$4.15
Priority Call, per line	-	\$1.50
Reminder Ring		
Furnished with the Initial Installation of Call Forwarding - Variable or Call Forwarding Over Private Facilities Optional Service Features	-	None
Furnished Subsequent to the Initial Installation of such Optional Service Features, per line	\$5.00	None
Repeat Call, per line		\$1.50
Return Call, per line		\$1.50
Select Forward, per line		\$1.50

(N)



Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.9 Centrex - 50, (Cont'd.)

(N)

13.9.2 Centrex 50 Rates and Charges, (Cont'd.)

J. Centrex Custom Calling Features, (Cont'd.)

	<u>Installation Charge</u>	<u>Per Month</u>
Shared Speed Calling, per line		
- First line		
-- 6-number capacity	Rates and charges are s specified for Individual Speed Calling, 6-number capacity, preceding.	
-- 30-number capacity	Rates and charges are as for Speed Calling 30-code capacity, Business, as specified for Custom Calling Services in this tariff.	
- Each additional line sharing the same 6- or 30- number list		\$0.58
Ultra Forward	-	\$6.00

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.10 Centrex Automatic Call Distribution

(N)

13.10.1 General

Centrex Automatic Call Distribution (ACD). Service provides for equitable distribution of large volumes of incoming calls to the Customer's available call answering (agent) positions.

A Centrex ACD system consists of agent and supervisor positions that share common central office equipment and a common ACD central office identification.

Centrex ACD Service can also provide an optional data stream of call events to a compatible Customer provided computer. The Customer can use the computer to prepare management information reports. This feature also enables the Customer to reassign agents to different groups within the same Centrex ACD system and to modify their ACD system parameters (for example, number of calls in queue) using various Customer changeable programmed instructions to the Centrex ACD system.

(N)

Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.10 Centrex Automatic Call Distribution, (Cont'd.)

(N)

13.10.2 Rates and Charges

	<u>Installation Charge</u>	<u>Per Month</u>
A. Centrex ACD Exchange Access	Rates and charges apply as specified for the appropriate Business Dial Tone Line PBX Trunk in Services Tariff.	
B. ACD Service, per line		
For Service Subscribed to on a Month-to-month Basis, per ACD position	\$150.00	\$59.20*
For Schedule A Contract, per ACD position, each†	\$700.00	
Up to 100 positions	-	\$19.20
Up to 199 positions	-	\$18.95
Up to 299 positions	-	\$18.70
Up to 399 positions	-	\$18.45
Over 399 positions	-	\$18.20
For Schedule B Contract, per ACD position, each†	\$700.00	
For Schedule C Contract, per ACD position, each†	\$50.00	
Up to 100 positions	-	\$36.20
Up to 199 positions	-	\$35.20
Up to 299 positions	-	\$34.20
Up to 399 positions	-	\$33.20
Over 399 positions	-	\$32.20

\* Subject to a six-month minimum revenue guarantee.

† Rates applicable to each position are those for the largest number of positions in service.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.10 Centrex Automatic Call Distribution, (Cont'd.)

(N)

13.10.2 Rates and Charges, (Cont'd.)

B. ACD Service, per line, (Cont'd.)	<u>Installation Charge</u>	<u>Per Month</u>
For Schedule D Contract, per ACD position, each†	\$50.00	
Up to 100 positions	-	\$35.20
Up to 199 positions	-	\$34.20
Up to 299 positions	-	\$33.20
Up to 399 positions	-	\$32.20
Over 399 positions	-	\$31.20
C. Optional Features		
Management Information System, CompuCall††, Data Stream	\$200.00	\$175.00
Queue Slots, each	\$15.00	\$3.00
D. Contract Renewal Charge		
Per system	\$100.00	

† Rates applicable to each position are those for the largest number of positions in service.

†† In addition, rates and charges apply for an appropriate Channel Service as specified in the Channel Services Tariff.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.11 Centrex Rate Stability Plan A

(N)

13.11.1 Centrex Service

A. Centrex I Service Rates and Charges

Centrex Lines, each	Each Centrex Line Per Month			
Primary Location	First	Next	Next	Over
	<u>50</u>	<u>150</u>	<u>700</u>	<u>900</u>
Exchange Access*	Rates and charges are as specified for Centrex I Service.			
Intercommunication	\$22.75	\$12.50	\$12.50	\$ 9.95
Secondary Locations	First	Next	Next	Over
	<u>50</u>	<u>150</u>	<u>700</u>	<u>900</u>
Exchange Access*	Rates and charges are as specified for Centrex I Service.			
Intercommunication	\$15.00	\$13.50	\$12.50	\$ 9.95

\* The Centrex Rate Stability Plan A is not applicable.

(N)



Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.11 Centrex Rate Stability Plan A, (Cont'd.)

(N)

13.11.1 Centrex Service, (Cont'd.)

C. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment\*

Automatic Route Selection - Basic Per Month

Common Equipment, per Customer group, per number 1 type electronic switching system equipment \$15.75

Route Selection Patterns

(I) Per access line connected in a pattern or patterns† \$5.40

(II) By number plan area code only, with final route† each

- To long distance message service, per pattern# \$2.20

- To overflow tone, per pattern \$42.50

(III) By number plan area code and central office codes with final route, each

- To long distance message service, per pattern# \$12.75

- To overflow tone, per pattern \$53.00

\* All Service Establishment Charges, System Activity Charges and Installation Charges associated with these optional features are as specified for such optional features in this tariff, and the Centrex Rate Stability Plan A is not applicable to such charges.

† In addition, rates and charges apply as specified in this Company's applicable tariff for the type of access line connected.

# Where Centrex lines equipped for long distance message restriction access a pattern, the rates and charges specified to overflow tone, per pattern, following apply.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.11 Centrex Rate Stability Plan A, (Cont'd.)

(N)

13.11.1 Centrex Service, (Cont'd.)

C. Optional Features for Use with Centrex Systems Served by Compatible Electronic Type Switching Equipment\*, (Cont'd.)

	<u>Per Month</u>
<u>Station Message Detail Recording</u>	
Common Equipment, per arrangement, per primary location or secondary location served by separate compatible electronic type switching equipment	\$42.00
Per Facility Group	None
Station Message Detail Recording, per message	\$0.02
Per Foreign Exchange Trunk Tie Trunk, WATS Toll Free Service Access Line or Other Common Carrier Access Line Connected in an Arrangement	\$4.20
<u>Customer Dialed Account Recording</u>	
Per Arrangement	None
Per Message	\$0.02

(N)



Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.11 Centrex Rate Stability Plan A, (Cont'd.)

(N)

13.11.2 Centrex-50 Service

	<u>Per Month</u>
<u>Common Equipment, each</u>	\$120.00
<u>Centrex-50 Lines, each</u>	
Primary Location:	
Exchange Access*	Rates and charges are as specified in this tariff
Intercommunication	\$14.50
Secondary Locations:†	
Exchange Access*	Rates and charges are as specified in this tariff
Intercommunication	\$14.50

13.11.3 Centrex Custom Calling Services

Centrex Custom Calling Services are furnished by compatible electronic type switching equipment.

Call Forwarding - Busy Line, per line

Incoming Calls Only	\$0.55
Incoming and Intercommunicating Calls	\$0.55

\* The Centrex Rate Stability Plan A is not applicable.

† In addition, rates and charges as specified for a Series 2000, type 2014, Channel as specified in this Company's Private Line Services Tariff, Section 7 apply between the Centrex-50 Service system's serving wire center and the wire center serving the Customer's secondary location.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.11 Centrex Rate Stability Plan A, (Cont'd.)

13.11.3 Centrex Custom Calling Services, (Cont'd.)

	<u>Per Month</u>
<u>Call Forwarding - Don't Answer, per line</u>	
- Incoming Calls Only	\$0.55
- Incoming and Intercommunicating Calls	\$0.55
<u>Call Forwarding - Variable, per line</u>	\$2.25
<u>Call Pick-up and Call Hold, per line</u>	\$1.45
<u>Call Transfer-individual - All Calls, Consultation</u>	
<u>Hold - All Calls and Three-way Calling - All Calls, per line</u>	
Centrex I Service System	\$1.45
Centrex II Service and Centrex-50 Service Systems	\$0.65

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.11 Centrex Rate Stability Plan A, (Cont'd.)

(N)

13.11.3 Centrex Custom Calling Services, (Cont'd.)

	<u>Per Month</u>
<u>Call Waiting</u>	
- Terminating	\$3.70
- Originating	\$2.15
<u>Individual Speed Calling</u>	
- 6-Number Capacity	\$2.25
- 30-Number Capacity	\$3.95
<u>Shared Speed Calling</u>	
- 6-Number Capacity	
-- First Line	\$2.25
-- Each Additional Line Sharing the Same Number List	\$0.55
- 30-Number Capacity	
-- First Line	\$3.95
-- Each Additional Line Sharing the Same Number List	\$0.55

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.12 Centrex Custom Service

13.12.1 General

Centrex Custom Service is Centrex Service furnished from compatible electronic type switching equipment located on Telephone Company premises and includes the facilities necessary for intercommunication between Centrex lines within the Customer's system, Local Exchange Service (access via assumed dial 11911), direct dialing to Centrex lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Telephone Company, Touch-Tone Calling Service, and intercept to the main listed number.

13.12.2 Rates

A. Centrex Custom Service Lines, each

Exchange Access	Per <u>Month</u> *
Intercommunication Lines, each Primary/Secondary† Location Restricted/Unrestricted	\$15.33

\* The Monthly rate is an amount equal to 1/2 of the monthly rate specified for a Business, message or measured rate, PBX Trunk, in the Local Exchange Services Tariff.

† In addition, rates and charges as specified for series 2000, type 2014 channels in the Channel Services Tariff apply between the Centrex Custom System's serving wire and the wire center serving the Customer's secondary location.

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.12 Centrex Custom Service, (Cont'd.)

(N)

13.12.2 Rates, (Cont'd.)

B. Centrex Custom Service Optional Features

Centrex Custom Calling Features on Centrex Custom Services, per line equipped

	<u>Usage Charge</u>	<u>Per Month</u>
Call Block	-	\$1.50
Call Trace#	\$1.00	-
Priority Call	-	\$1.50
Repeat Call	-	\$1.50
Return Call	-	\$1.50
Select Forward	-	\$1.50
Caller ID		
- When purchased without the Centrex Custom Calling Feature Package		\$6.00
- When purchased with the Centrex Custom Calling Feature Package		\$5.00
Caller ID Deluxe		
- When purchased without the Centrex Custom Calling Feature Package		\$7.00
- When purchased with the Centrex Custom Calling Feature Package		\$5.75

# Per trace attempt successfully completed. Limit one activation per attempt

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.12 Centrex Custom Service, (Cont'd.)

13.12.2 Rates, (Cont'd.)

B. Centrex Custom Service Optional Features, (Cont'd.)

	<u>Per Month</u>
Centrex Custom Calling Feature Package, includes all features except Caller ID and Call Trace	\$4.00

C. Digital Non-button Set Features (Non-electronic set)

	<u>Per Month</u>
Call Park	\$0.25
Directed Call Park	\$0.25
Executive Busy Override	\$0.25
Last Number Redial	\$0.25
Non-button Set Feature Package	\$0.50

D. Usage charges

No local calling usage allowance is included in the Centrex Custom Service Message or Measured rate schedule. Usage charges apply as specified in the Local Exchange Services Tariff.

(N)

(N)

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

## 13.13 Centrex ISDN

(N)

## 13.13.1 General

Centrex ISDN-Basic Rate Interface (BRI) is an optional service arrangement for use with Centrex Services. ISDN-BRI uses the BRI arrangement of the Integrated Services Digital Network (ISDN). The regulations, rates and charges contained herein are in addition to the applicable Centrex Service arrangements specified in this tariff.

## 13.13.2 Application of Rates

## A. ISDN-BRI Access

## 1. Service Capabilities Charges

## a. Monthly Rate

The monthly rates for Service Capabilities apply per Service Capability provided.

## b. Installation Charge

The installation Charge applies per termination for the installation and the move of the ISDN-BRI Access.

## c. Configuration Groups

Centrex ISDN-BRI service allows 10 Configuration Groups to be established at the initial implementation of service. Establishment of Configuration Groups beyond the initial 10 groups or subsequent additions of Configuration Groups will incur a nonrecurring charge per Configuration Group.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.13 Centrex ISDN, (Cont'd.)

(N)

13.13.2 Application of Rates, (Cont'd.)

A. ISDN-BRI Access, (Cont'd.)

2. Change Charge

The Change Charge applies per Centrex ISDN-BRI Service for Customer requested changes to or adding call appearances, adding or changing features in an existing configuration group, adding or changing intercom groups, and adding or changing ISDN-BRI features.

3. Configuration Group Charge

The Configuration Group Charge applies per configuration group established in excess of 10 groups on the initial establishment of ISDN-BRI and any configuration group requested after the initial establishment of service.

13.13.3 Rates and Charges

	<u>Installation Charge</u>	<u>Per Month</u>
Change Charge	\$12.00	
Configuration Group Charge, per group established	\$33.00	-
Featured Voice ISDN-BRI Access, per Centrex line*	\$48.00	\$10.00
D Channel Packet Switched Data, per service provided**	\$28.00	\$7.75

\* ISDN-BRI rates and charges are in addition to other applicable Centrex Service arrangement rates and charges as specified in this tariff.

\*\* Customers subscribing to D Channel Packet Switched Data will be billed for Public Data Network (PDN) service as specified in appropriate tariffs for calls outside their Centrex Group.

(N)



Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.13 Centrex ISDN, (Cont'd.)

13.13.3 Rates and. Charges (Cont'd)

	<u>Installation Charge</u>	<u>Per Month</u>
Multiple Access ISDN*	\$23.00	\$6.00
Each Voice service, per service provided	\$26.00	\$6.50
Circuit-Switched Data service, per service provided	\$14.00	\$8.50
Alternate Circuit-Switched Voice and Data Service, per service provided	\$14.00	\$8.50
D Channel Packet-Switched Data, per service provided**	\$28.00	\$7.75
Circuit-Switched Data Usage, per minute or fraction thereof, per B Channel ##		\$0.02
Intercom Group, per group established	\$17.00	-

\* ISDN-BRI rates and charges are in addition to other applicable Centrex Service arrangement rates and charges as specified in this tariff

\*\* Customers subscribing to D Channel Packet-Switched Data will be billed for Public Data Network (PDN) service as specified in appropriate tariffs for calls outside their Centrex Group.

## Originating circuit-switched data calls placed outside the Centrex will be charged on a minute-of-use basis.

(N)

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.14 Local Exchange Service (LES), (Cont'd.)

(N)

13.14.1 Application of Rates

- A. The rates shown herein entitle the Customer to local messages to all telephones bearing the designation of any central office of the exchanges and zones included as specified in the associated exchange area in Section 3 of this Tariff.

For message rate Customers, one message unit applies for each local message to dial tone lines in the local service portion of the Customer's exchange area.

For measured rate Customers, calls will be billed on a per-minute basis for all calls within the local service portion of the Customer's exchange area. All calls will be rounded up to the next full minute.

- B. The rates for dial tone lines and monthly usage options apply as specified in 13.14.2.

- C. Charges for monthly usage options apply in addition to the charges for dial tone lines.

- D. Dial tone lines are available with either message rate or measured rate service, with no local calling service monthly usage options available.

- E. Determination of Rate Classes

1. Each exchange or zone is assigned to a rate class for the application of exchange service rates according to the number of weighted main stations in its exchange area. These rate classes are arranged in the Rate Schedule as shown in 13.14.2.

2. The weighted main stations in an exchange area are computed by multiplying the total number of main stations in each exchange or zone within the local service portion of the exchange area by the appropriate distance factor.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.14 Local Exchange Service (LES), (Cont'd.)

(N)

13.14.1 Application of Rates, (Cont'd.)

E. Determination of Rate Classes (Cont'd)

3. Distance factors are based on airline miles between the rate center of an exchange or zone and the rate center, of each of the exchanges or zones in the local service portion of its exchange area, as indicated below:

Airline Miles Between the Rate Center Of Exchanges or Zone		
<u>Up to and Over</u>	<u>Including</u>	<u>Distance Factor</u>
0	9	1
9	17	2
17	23	3
23	29	4
29	35	5
35	40	6

4. When the Telephone Company proposes to change an exchange from one rate class to another because of an increase or decrease in the total number of weighted main stations, notice of the reclassification exchange to the proper rate class shall be given by filing revised tariffs with the Public Service Commission. Such revised tariffs will be filed only when an exchange has exceeded or fallen below its rate class limitation by 5X as determined on two consecutive Semi-annual reviews or when an additional exchange is added to the exchange area of an exchange, and the number of weighted main stations in the local service portion of the new exchange area exceeds the upper limit of the rate class.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.14 Local Exchange Service (LES), (Cont'd.)

(N)

13.14.2 Rate Schedule

A Per line Dial Tone Lines

Per Month

1. Rate Group A Exchanges with 650,001 or more weighted Main Stations

Individual Line or PBX Trunk

For STS Providers, and their STS Patrons \$13.34

For other than STS Providers \$13.34

2. Rate Group B Exchanges with 650,000 or more weighted Main Stations

Individual Line or PBX Trunk

For STS Providers, and their STS Patrons \$15.76

For other than STS Providers \$15.76

B. Usage Charges

1. Message Rate Usage Charges, for all calls from Dial Tone Lines without a monthly usage option, and for Calls over the Allowance from Dial Tone Lines with a Limited Monthly Usage Option.

Per Message Unit \$0.093

2. Measured Rate Usage Charges, for all calls from Dial Tone Lines without a monthly usage option and for Calls over the Allowance from Dial Tone Lines with a Limited Monthly Usage Option.

Per Message

First minute or fraction thereof \$0.034

Each additional minute or fraction thereof \$0.013

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.15 Custom Calling Features

	<u>Usage Charge</u>	<u>Per Month, Per Line Equipped</u>
Anonymous Call Rejection		
To Caller ID and Caller ID Deluxe Customers		-
To non-Caller ID/Caller ID Deluxe Customers		\$3.00
Call Block		\$4.50
Call Forwarding		\$4.00
Call Forwarding - Multiple Simultaneous Calls Interswitch		ICB
Call Forwarding - Variable – Activation Without Courtesy Call		ICB
Call Trace	\$1.00	
Call Waiting		\$4.00
Call Waiting Deluxe		\$7.00
Caller ID		\$8.50
Caller ID Deluxe		\$9.50
Identia Ring Distinctive Ringing, per dependent number		\$6.50

(N)

(N)

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 Local Exchange and Intrastate Long Distance Services
 

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## SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

## 13.15 Custom Calling Features, (Cont'd.)

	<u>Usage Charge</u>	<u>Per Month, Per Line Equipped</u>
Priority Call		\$3.50
Repeat Call		
Per activation	\$0.75	
Subscription basis		\$2.50
Return Call		
Per activation	\$.75	
Subscription basis		\$4.50
Select Forward		\$4.50
Shared Speed Calling		ICB
Speed Calling		
Eight-code capacity		\$2.00
Thirty-code capacity		\$4.50
Three-way Calling		\$4.00
ULTRA FORWARD Feature		\$6.00
Call Verification, each request	\$0.75	
Verification with Interrupt, each request	\$1.20	

(N)

(N)

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 Issued: July 7, 2010

Effective: July 18, 2010

 Issued By:  
 Christopher K. Peltier, President  
 4000 N. Cannon Avenue  
 Landsdale, Pennsylvania 19446

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.16 Flex Direct Inward Dialing (DID) Service

(N)

DID Service for*:	<u>Installation Charge</u>	<u>Per Month</u>
Flex DID Numbers, First Number	\$375.00	-
Each Additional Number	\$60.00	\$0.20
Flex DID Central Office Connection Per Trunk†	\$84.00	\$31.00

13.17 Directory Assistance

Rate for Directory Assistance, per call                      \$0.40 per call.

\* In addition rates and charges for interoffice mileage as specified in the Access Services Tariff apply where required.

† In addition, rates and charges apply as specified for PBX trunks in Verizon-DE’s Local Exchange Services Tariff, and for High Capacity Digital Hand-off Service in Verizon-DE’s Channel Services Tariff.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.18 Four-Wire Service Arrangement

(N)

13.18.1 General

Four-wire Service Arrangements permit switching that is designed to use four-wire facilities to be connected to the Telephone Company's normally provided two-wire service facilities.

13.18.2 Regulations

- A. Four-wire Service Arrangements are provided only in connection with Foreign Exchange Service, Foreign Zone Service and Foreign Central Office Service.
- B. This offering contemplates the use of four-wire facilities between the local serving wire center and the switching equipment on the Customer's premises, however, two-wire facilities may be used.
- C. Transmission performance that meets the established standards of the company will be obtained over facilities connected to a Four-wire Service Arrangement. If a Customer requests improvement beyond this, additional equipment will be provided, where facility conditions permit, subject to additional rates and charges based on the costs incurred.

13.18.3 Rates

Four-wire Service Arrangements, each	<u>Installation Charge</u>	<u>Per Month</u>
When installed coincident with the Local Exchange Service with which it is associated	\$61.00	\$15.25
When installed subsequent to the Local Exchange Service with which it is associated	\$0.00	\$15.25

(N)



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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS) (N)

This tariff applies to services that occupy a channel dedicated to its use, which may be furnished jointly by the Company and other participating companies, as specified for a particular service. The regulations and rates specified herein may be in addition to the applicable regulations and rates specified in other tariffs of the Company.

13.19.1 General

A PLS channel is a path, for electrical or optical communications, between two or more points furnished by means of any type facilities over any route the Company may elect to use. Channels will be provided based on the type of communications service(s) the client wants to support.

13.19.2 Regulations

The Company has the over responsibility for PLS and the channels associated with it, up to and including (at the Company's option) the network interface device (NID). Where the NID is not provided the Company will inform the Customer. Service is provided on a 24 hour x 7 day a week basis after it is installed according to specifications. Services will be provided wherever they are available. Certain limitations might apply, depending on the type of service.

A. Explanation of Terms

Private Line Service offers features that include, but are not limited to:

- Analog
  - Digital Data Service (DDS)
  - Local channels
  - Interexchange channels
  - Half-duplex (one-way)
- (N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

13.19.2 Regulations, (Cont'd.)

A. Explanation of Terms, (Cont'd.)

- Full duplex (two-way)
- Point-to-point
- Multi-point
- Dedicated Cable-pair option (providing specified local channels and consisting of dedicated complements of cable pairs between a Customer and the serving wire center)
- Served Direct (which allows channels between two Customer locations in the same exchange, instead of routing the channels through the individual serving wire centers)
- Transmission speeds from 2.4 kbps – 1.544 kbps, depending on the service selected
- High Capacity Digital Service (1.544 Mbps service that can connect either Customer locations or to other 1.544 Mbps services)
- Digital Hand-Off Service (1.544 Mbps connection from the Customer's premises to the serving wire center, which might carry multiple channels and media of services)

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges

A. Digital Data Access

Digital Data Service is furnished for the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6 or 56 kilobits per second (Kbps). Service is provided to the Customer for the transmission of communications to or from any station via a digital access line.

1. Digital Access Lines, each

a. Type I

<u>Transmission Speeds</u>	<u>Installation Charge</u>	<u>Per Month</u>
2.4 Kbps	\$22.00	\$ 88.00
4.8 Kbps	\$22.00	\$123.00
9.6 Kbps	\$22.00	\$163.00
56 Kbps	\$77.00	\$318.00

b. Type II

<u>Transmission Speeds</u>	<u>Installation Charge</u>	Per Month	
		<u>Fixed Charge</u>	<u>Per Mile*</u>
2.4 Kbps	\$22.00	\$128.00	\$ 1.05
4.8 Kbps	\$22.00	\$163.00	\$ 1.50
9.6 Kbps	\$22.00	\$198.00	\$ 2.20
56 Kbps	\$77.00	\$398.00	\$10.25

\* Mileage is measured airline distance between the digital city Rate Center and the wire center that normally serves the distant station.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

13.19.3 Rates and Charges, (Cont'd.)

A. Digital Data Access, (Cont'd.)

2.	Multistation Arrangement, per station	Per <u>Month</u> \$20.00
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3. Analog/digital Adaptor

To permit the connection of a Series 3000, types 3002, 3120 or 3122, Channel or Series 5000, types 5320 or 5322, Channel and a Digital Data Service

	Adaptors providing connection to a Digital Data Service operating at 2.4 kilobits per second, each	Per <u>Month</u> \$140.00
--	--	---------------------------------

4. Moves and Changes

a. When a digital access line is moved to a different location in the same building on the same premises, a charge of one-half the Installation Charge applies.

b. When a digital access line is relocated to a different premises or to a different building on the same premises, Installation Charges apply.

c. When, at the request of the Customer, an existing Digital Data Service is replaced by a Digital Data Service of a different Kbps, the charge applicable is the same as that for a new installation of the replacing Digital Data Service.

(N)

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges, (Cont'd.)

A. Digital Data Access, (Cont'd.)

5. Competitive Pricing Arrangements

Competitive pricing arrangements can be furnished to meet the communication needs of specific Customers on a case by case basis under individual Contracts. Contract rates, which are on file with the P.S.C. under Proprietary agreement, will be priced above an established cost rate flow for the service and are structured in the same manner as the equivalent Access Service. The competitive pricing arrangement contracts, once executed, will also be on file with the Board under proprietary agreement.

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1

Service is furnished on either a two-point basis between Customer premises, or between another DS1-Type service provided in a C&P central office and a Customer premises or between central offices for connection to other DS1-Type services. This service provides the simultaneous two-way transmission of serial, bi-polar, return-to—zero isochronous digital signals at a speed of 1.544 Megabyte Per Second (Mbps).

1. The Clear Channel Capability (CCC) and Extended Super Frame (ESF) optional features have no recurring monthly charge. When these features are installed coincident with the DS1 service, there are no additional charges. When installed subsequent to an existing service, a charge equal to a channel termination nonrecurring charge will apply for each channel termination converted.
2. Moves
  - a. When a Customer or user requests a move or relocations of a Channel Termination, with no interruption of service, this move or relocation will be treated as a termination for the existing service and the establishment of a new service for the application of all charges.
  - b. When a Customer or user requests a move of a Channel Termination, on the same premises in the same building, and accepts an interruption to the service, incident to the work involved, a charge equal to the estimated costs incurred by the Telephone Company will apply.

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1, (Cont'd.)

		Nonrecurring Charge		Per
3.	Channel Termination Per point of termination*	<u>First</u>	<u>Additional</u>	<u>Month</u>
		\$610.56	\$273.36	\$225
		Per Month		
		Fixed		Per
		<u>Charge</u>		<u>Mile</u>
4.	Channel Mileage	\$50.00		\$30.00
		#Nonrecurring		Per
		<u>Charge</u>		<u>Month</u>
5.	Optional Features & Functions			
	a. Clear Channel Capability	\$610.56		-
	b. Extended Super Frame	\$610.56		-
6.	Competitive pricing arrangements can be furnished to meet the communications needs of specific Customers on a case-by-case basis under individual contracts.			

\* Subject to a minimum revenue guarantee of 1 month.

# Nonrecurring charges applicable to additions to existing service only.

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1, (Cont'd.)

7. Contract Pricing

Nonrecurring charges are as specified in 3, preceding.

a. Plan 1 – 1 Circuit

1. Channel Terminations

-	Delivery to non-collocated Customer premises	Per <u>Month</u>
	2-Year Plan	\$213.75
	3-Year Plan	\$210.94
	5-Year Plan	\$196.87
-	Delivery to collocation arrangement	
	1-Year Plan	\$25.00
	2-Year Plan	\$25.00
	3-Year Plan	\$25.00
	5-Year Plan	\$25.00

2. Mileage

-	Delivery to non-collocated Customer premises	<u>Fixed</u>	<u>Per Month</u> <u>Per Mile</u>
	2-Year Plan	\$47.50	\$28.50
	3-Year Plan	\$46.87	\$28.12
	5-Year Plan	\$43.75	\$26.25
-	Delivery to collocation arrangement		
	1-Year Plan	\$25.00	\$1.00
	2-Year Plan	\$25.00	\$1.00
	3-Year Plan	\$25.00	\$1.00
	5-Year Plan	\$25.00	\$1.00

(N)



Local Exchange and Intrastate Long Distance Services

SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1, (Cont'd.)

7. Contract Pricing, (Cont'd.)

b. Plan 2 – 2-4 circuits

1. Channel Terminations

-	Delivery to non-collocated Customer premises	Per <u>Month</u>
	2-Year Plan.	\$210.94
	3-Year Plan.	\$196.87
	5-Year Plan.	\$183.81
-	Delivery to collocation arrangement	
	1-Year Plan	\$25.00
	2-Year Plan	\$25.00
	3-Year Plan	\$25.00
	5-Year Plan	\$25.00

2. Mileage

-	Delivery to non-collocated Customer premises	<u>Fixed</u>	<u>Per Month</u> <u>Per Mile</u>
	2-Year Plan	\$46.87	\$28.12
	3-Year Plan	\$43.75	\$26.25
	5-Year Plan	\$40.62	\$24.37
-	Delivery to collocation arrangement		
	1-Year Plan	\$25.00	\$1.00
	2-Year Plan	\$25.00	\$1.00
	3-Year Plan	\$25.00	\$1.00
	5-Year Plan	\$25.00	\$1.00

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1, (Cont'd.)

7. Contract Pricing, (Cont'd.)

c. Plan 3 5-8 circuits

1. Channel Terminations

-	Delivery to non-collocated Customer premises	Per <u>Month</u>
	2-Year Plan	\$196.87
	3-Year Plan	\$182.81
	5-Year Plan	\$168.75
-	Delivery to collocation arrangement	
	1-Year Plan	\$25.00
	2-Year Plan	\$25.00
	3-Year Plan	\$25.00
	5-Year Plan	\$25.00

2. Mileage

-	Delivery to non-collocated Customer premises	<u>Fixed</u>	<u>Per Month</u> <u>Per Mile</u>
	2-Year Plan	\$43.75	\$26.25
	3-Year Plan	\$40.62	\$24.37
	5-year Plan	\$37.50	\$22.50
-	Delivery to collocation arrangement		
	1-Year Plan	\$25.00	\$1.00
	2-Year Plan	\$25.00	\$1.00
	3-Year Plan	\$25.00	\$1.00
	5-Year Plan	\$25.00	\$1.00

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1, (Cont'd.)

7. Contract Pricing, (Cont'd.)

d. Plan 4 – 9-16 Circuits

1. Channel Terminations

-	Delivery to non-collocated Customer premises		Per <u>Month</u>
	2-Year Plan		\$182.81
	3-Year Plan		\$168.75
	5-Year Plan		\$154.69
-	Delivery to collocation arrangement		
	1-Year Plan		\$25.00
	2-Year Plan		\$25.00
	3-Year Plan		\$25.00
	5-Year Plan		\$25.00

2. Mileage

			<u>Per Month</u>
-	Delivery to non-collocated Customer premises	<u>Fixed</u>	Per <u>Per Mile</u>
	2-Year Plan	\$40.62	\$24.37
	3-Year Plan	\$37.50	\$22.50
	5-Year Plan	\$34.37	\$20.62
-	Delivery to collocation arrangement		
	1-Year Plan	\$25.00	\$1.00
	2-Year Plan	\$25.00	\$1.00
	3-Year Plan	\$25.00	\$1.00
	5-Year Plan	\$25.00	\$1.00

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

(N)

13.19.3 Rates and Charges, (Cont'd.)

B. High Capacity Digital Service – DS1, (Cont'd.)

7. Contract Pricing, (Cont'd.)

e. Plan 5 – More than 16 Circuits

1. Channel Terminations

-	Delivery to non-collocated Customer premises	Per	
		<u>Month</u>	
	2-Year Plan		\$168.75
	3-Year Plan		\$154.69
	5-Year Plan		\$140.62
-	Delivery to collocation arrangement		
	1-Year Plan		\$25.00
	2-Year Plan		\$25.00
	3-Year Plan		\$25.00
	5-Year Plan		\$25.00

2. Mileage

-	Delivery to non-collocated Customer premises		<u>Per Month</u>
		<u>Fixed</u>	<u>Per Mile</u>
	2-Year Plan	\$37.50	\$22.50
	3-Year Plan	\$34.37	\$20.62
	5-Year Plan	\$31.25	\$18.75
-	Delivery to collocation arrangement		
	1-Year Plan	\$25.00	\$1.00
	2-Year Plan	\$25.00	\$1.00
	3-Year Plan	\$25.00	\$1.00
	5-Year Plan	\$25.00	\$1.00

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.19 Private Line Services (PLS), (Cont'd.)

13.19.3 Rates and Charges, (Cont'd.)

C. High Capacity Digital Hands-off Service

High Capacity Digital Hand-off Service is a high capacity digital channel which carries voice grade local exchange and Channel Services between the Customer's serving central office and the Customer's compatible premises equipment.

High Capacity Digital Hand-off Service	Installation <u>Charge</u>	Per <u>Month</u>
1. Multiplexed Hand-off Facility, each	\$376.00	\$292.00
2. Dedicated Hand-off Facility, each	\$376.00	\$123.00

(N)

(N)



Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNIp Link, LLC

13.20 Long Distance Services, (Cont'd.)

13.20.2 1+ Long Distance

A. Description of Service

1+ Long Distance Service is a dedicated or switched long distance message telecommunications service provided between points located within the State.

B. Billing Increments

Dedicated 1+ Long Distance calls are billed in initial 18 second increments and additional increments of 6 seconds. Switched 1+ Long Distance calls are billed in initial 18 second increments and additional increments of 6 seconds.

C. Rates

Per Minute

- |    |                            |          |
|----|----------------------------|----------|
| 1. | Dedicated 1+ Long Distance | \$0.0526 |
| 2. | Switched 1+ Long Distance  | \$0.1000 |

(N)

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.3 Toll Free Service

A. Description of Service

Toll Free Service is a telecommunications service which allows a caller to place calls to a Customer at no cost to the calling party by dialing a telephone number that is assigned to a Customer Premises and that employs a toll-free area code.

B. Billing Increments

Toll free service is billed in initial 18 second increments and additional increments of 6 seconds.

C. Rates

	<u>Per Minute</u>
1. Dedicated 1+ Toll Free Service	\$0.0696
2. Switched 1+ Toll Free Service	\$0.1000
3. Toll Free Payphone Surcharge	
Per Call Charge for Toll Free Service Calls Placed from a Payphone:	\$0.35 per call

(N)



Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.4 Calling Plans

A. Anytime USA Plan

The Company offers two (2) plan packages based upon the manner of bill presentment that the customer pre-selects. The recurring fee for each plan is \$4.95 per month.

1. Rates

a. Direct Billing/LEC Billing

	<u>Per Minute</u>
Switched 1+:	\$0.0770
Toll Free:	\$0.0770

b. Electronic Billing

Switched 1+:	\$0.0720
Toll Free:	\$0.0720

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.4 Calling Plans, (Cont'd.)

B. Integrated Services Calling Plan

The Company offers customers ordering the Integrated Services Calling Plan two (2) alternative plans based upon the manner of bill presentment that the customer pre-selects. There is no monthly fee for this plan and no minutes of usage are provided. Separate Internet access rates of the Company apply in addition to the telecommunications usage rates below. This plan provides customers with a package of switched telecommunications services and Internet access. Customers must subscribe to a qualifying Internet service offered by the Company's Internet provider.

1. Rates

a. Direct Billing/LEC Billing

	<u>Per Minute</u>
Switched 1+:	\$0.0773
Toll Free:	\$0.0773

b. Electronic Billing

Switched 1+:	\$0.0773
Toll Free:	\$0.0773

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.5 Volume and Term Discounts

The following volume and term discounts apply to all telecommunications usage purchased under this tariff. The Company will apply these discounts to the Customer's total monthly bill for services rendered, in the aggregate.

A. Term Discounts

<u>Term</u>	<u>Discount</u>
One Year:	0%
Two Year:	2%
Three Year:	3%
Five Year:	4%

B. Volume Discounts

<u>Monthly Recurring Revenue</u>	<u>Discount</u>
No Commitment:	0%
\$100.00 – 499.00	1%
\$500.00 – 999.00	2%
\$1,000.00 – 3,999.00:	3%
\$4,000.00 – 8,499.00:	5%
\$8,500.00 – 12,499.00:	7%
\$12,500.00 +:	9%

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.6 Toll Directory Assistance

A. Description of Service

Toll Directory Assistance Service provides the Customer with access to telephone number listing information. The Company will provide this service through arrangements with other telecommunications carriers.

B. Rates

Per Call: \$0.68

13.20.7 Toll Operator Services

A. Description of Service

Toll Operator Services involve assisting Customers with the placement of long distance telephone calls, including Calling Card Calls, Station-to-Station Calls, and Person-to-Person Calls. The Company will provide this service through arrangements with other telecommunications carriers.

B. Rates

Direct Connect/Station-to-Station: \$0.95  
Direct Connect/Person-to-Person: \$3.70

(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.8 Intrastate Calling Card Service

A. Description of Service

The Company will provide its Customers with calling cards for the purpose of enabling the customer to access the Company's long distance services from locations other than the Customer's premises.

B. Rates

Per Call Set-up Charge:	\$0.10
Per Minute Rate:	\$0.20
Per Call Charge for Calling Card Calls Placed from a Payphone:	\$0.40

13.20.9 Intrastate Calling Card Directory Assistance Service

A. Description of Service

Intrastate Calling Card Directory Assistance Service provides Customers using the Intrastate Calling Card Service with access to telephone number listing information. The Company will provide this service through arrangements with other telecommunications carriers.

B. Rates

Per Call:	\$0.95
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(N)

Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.20 Long Distance Services, (Cont'd.)

(N)

13.20.10 Conference Calling Service

A. Description of Service

Conference Calling Service is an audio service that allows Customers to establish conference calls with individuals located at different sites. Customers may enter into the conference meeting using a pre-assigned conference telephone number.

B. Rates

Weekday charges apply 12:00 midnight CST Monday through 11:59 p.m. CST Friday. Weekend charges apply 12:00 midnight CST Saturday through 11:59 p.m. CST Sunday.

	<u>Weekday Charge</u>	<u>Weekend Charge</u>
Per Call Set-up Charge:	\$3.00	\$3.00
Per Minute Per Bridgeport Rate:	\$0.65	\$0.45

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.21 Special Arrangements

13.21.1 Special Construction

A. Basis for Charges

Where the Company arranges for a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

1. non-recurring type charges;
2. recurring type charges;
3. termination liabilities; or
4. combinations thereof.

B. Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

The termination liability period is the estimated service life of the facilities provided.

The amount of the maximum termination liability is equal to the estimated amounts for:

(N)

(N)

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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.21 Special Arrangements, (Cont'd.)

13.21.1 Special Construction, (Cont'd.)

B. Termination Liability, (Cont'd.)

1. Cost to the Company of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
  - a. equipment and materials provided or used,
  - b. engineering, labor and supervision,
  - c. transportation,
  - d. rights-of-way, and
  - e. services obtained from other telecommunications carriers;
  - f. license preparation, processing and related fees;
  - g. tariff preparation, processing and related fees;
  - h. cost of removal and restoration, where appropriate; and
  - i. any other identifiable costs related to the specially constructed or rearranged facilities.

(N)

(N)



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Local Exchange and Intrastate Long Distance Services

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SECTION 13 - SERVICES PROVIDED TO FORMER CUSTOMERS OF SNiP Link, LLC

13.21 Special Arrangements, (Cont'd.)

(N)

13.21.1 Special Construction, (Cont'd.)

B. Termination Liability, (Cont'd.)

2. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in the section preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in the section preceding shall be adjusted to reflect the predetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

13.21.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. All ICB Arrangements shall be filed in this Tariff in compliance with Board rules and regulations.

(N)